Iuxexecutivesummit 2018

Boston • April 9-11

When Digital Transforms Your Industry

A data-centric approach to optimizing digital solutions | April 11

Mike Rolfes Analyst, Lux Research

Agenda

- **1** Data Generation and the Future of Digital Industry
- **2** A New Framework to Improve Data Management in Digital Industry
- **3** Case Study: Applying the Framework
- 4 Outlook & Closing Thoughts

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Digital Technologies Transforming Industries:

The Digital Toolbox



M2M Communication



Artificial Intelligence



Robotics & Autonomous Systems



AR/VR







Answer: Data

More specifically, the need to transmit or process large quantities of data, often in real-time

The current rate of data generation

Smart Manufacturing





The current rate of data generation





The current rate of data utilization and waste



The current rate of data utilization and waste



We have a massive, compounding data problem



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Data Creation

Data Security

Data Transmission

Data **Cleanliness**

Data **Analytics**

Data Storage

Data Sharing



Data Creation	Also called data generation.
	References all activities related to capturing
Data Security	and contextualizing sensor data.

Data **Transmission**

Data **Cleanliness**

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Data Security	References all activities related to isolating data
	to a discrete audience of authorized individuals,
Data Transmission	machines, applications, or processes.

Data **Cleanliness**

Data **Analytics**

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Data **Security**

Data Transmission

The connectivity and conveyance of data across the entire end-to-end IoT solution stack.

Data **Cleanliness**

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The relative signal-to-noise ratio of the IoT device data being generated.

Data Analytics

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References all of the activities related to computational processing and understanding of IoT device data.

Data Storage

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References all of the activities related to storing data across the entire end-to-end IoT solution stack.

Data Sharing

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References the imparting of data across separate IoT deployments

Key players offering novel technologies and approaches

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Case Study | Gas Oil Separation Plant



Initial Requirements

- Increase production uptime
- Improve process quality
- Increase equipment effectiveness (OEE)





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Initial Implementation

Data Creation

Data Security

Data **Transmission**

Data **Cleanliness**



Data Storage

Data Sharing



Refined Requirements

- Connect to existing SCADA system
- Fuse and process heterogeneous data
- Machine-learning based prognostics
- Accurate, actionable alerts



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Revised Implementation Data Creation Data **Security** Data Transmission Data Cleanliness Data Analytics Data Storage Data **Sharing** uxexecutivesummit 2018 Boston • April 9-11



Early Results

Two-weeks to train models, and fully implement the solution

29 alerts over the course of the first month after deployment, of which only 3 were false positives

Claims to have saved its customer roughly \$100,000 in a single event by proactively identifying and triaging a cooling water leak in a heat exchanger



Case Study | Kemira Oyj



Initial Requirements

- Improve customer responsiveness
- Reduce friction in sales process
- Improve margins through value-add services



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Initial Implementation





Refined Requirements

- High-sensitivity wastewater sensing
- Sensor-compatible analytics platform
- Remote condition monitoring solution with vertical expertise in wastewater



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Revised Implementation



Early Results

Kemira is now able to provide real-time estimates and alerts of customer inventory needs

Streamlined ordering; reported one customer instance where monthly purchase orders were reduced from 25 down to 1

Now piloting new value-added services, such as SMART sludge management; claims to have saved one customer €90,000 per year with the new service, while also driving new revenue growth for itself

Kemira expects its new digital products will account for 50% of revenue within the next 5 years

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Outlook & Closing Thoughts

You need to be good at ALL of the framework components – not just some of them.

Focus on applications that fit the needs of your organization.

Ask yourself: What is most important to my organization – top-line growth or bottom-line savings?

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Thank you for joining us.



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