

luxexecutivesummit 2018
Tokyo • October 17

Navigating the AI Adoption Minefield

Pitfalls, best practices, and developing your own AI roadmap

Presenter: Cosmin Laslau, Director of Research Products, Lux Research

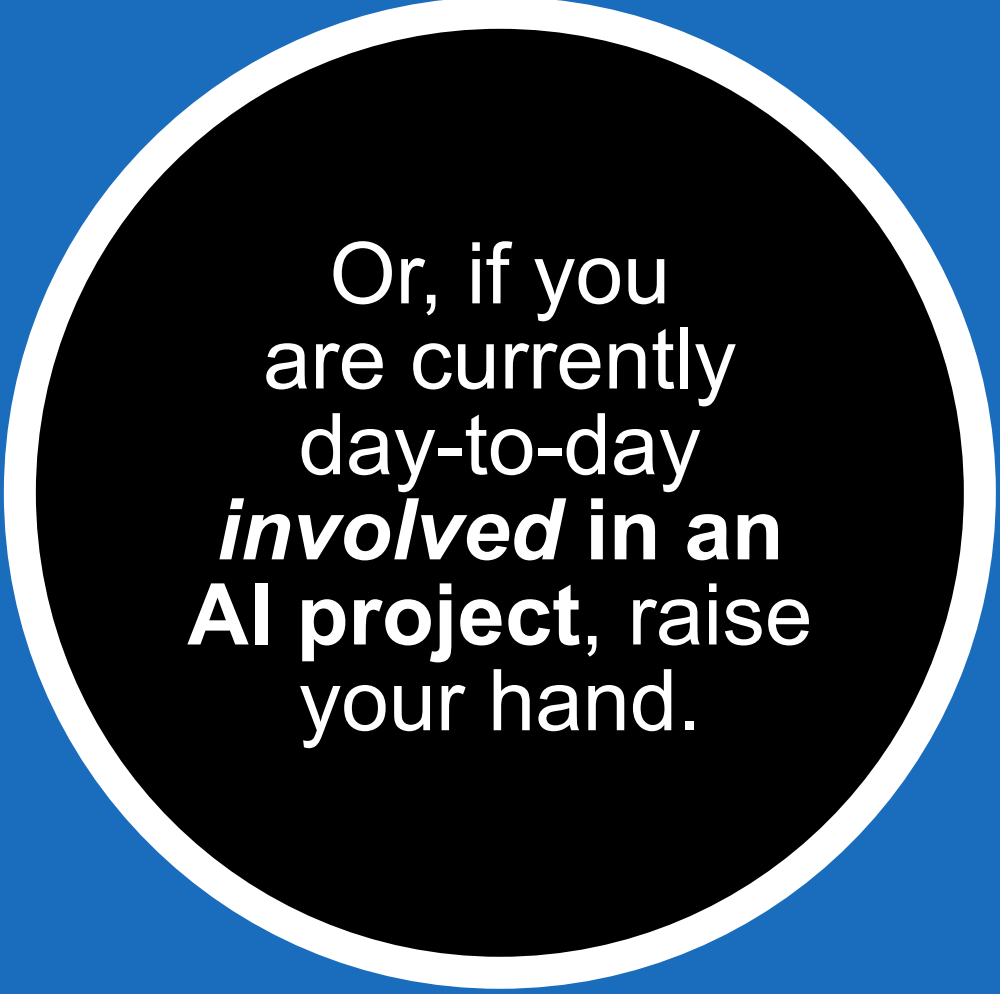


Agenda

- 1 | Why you – yes, *you* – need to get dangerous on AI, fast
- 2 | Three pitfalls to avoid as you start your AI journey
- 3 | Developing your AI roadmap



Audience poll:
Raise your
hand if you
are currently
leading an
AI project.



Or, if you
are currently
day-to-day
involved in an
AI project, raise
your hand.

Within a few years,
almost everyone in
this room will start
to work with AI.
**You may even
be in charge.**



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this room will start
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e.g., *“Help us use
AI to develop
products faster,”* or
*“Find an AI partner
for us,”* or...



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**You may even
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Real urgency here
– where do we
begin? What are
the pitfalls?



Within a few years,
almost everyone in
this room will start
to work with AI.

**You may even
be in charge.**

Is this
true?



A black and white photograph of Masayoshi Son, CEO of SoftBank, speaking at a podium. He is wearing a suit and tie, gesturing with his hands. In the background, the SoftBank logo and the words "SoftBank Group" are visible on a screen.

Masayoshi Son
SoftBank CEO

 **SoftBank**

"It may look like we are investing on a whim without any consistency, but one **common theme is artificial intelligence.**

I have shifted entirely so that I am devoting 97% of my time and brain on AI."

Leadership in a New Era of Computing

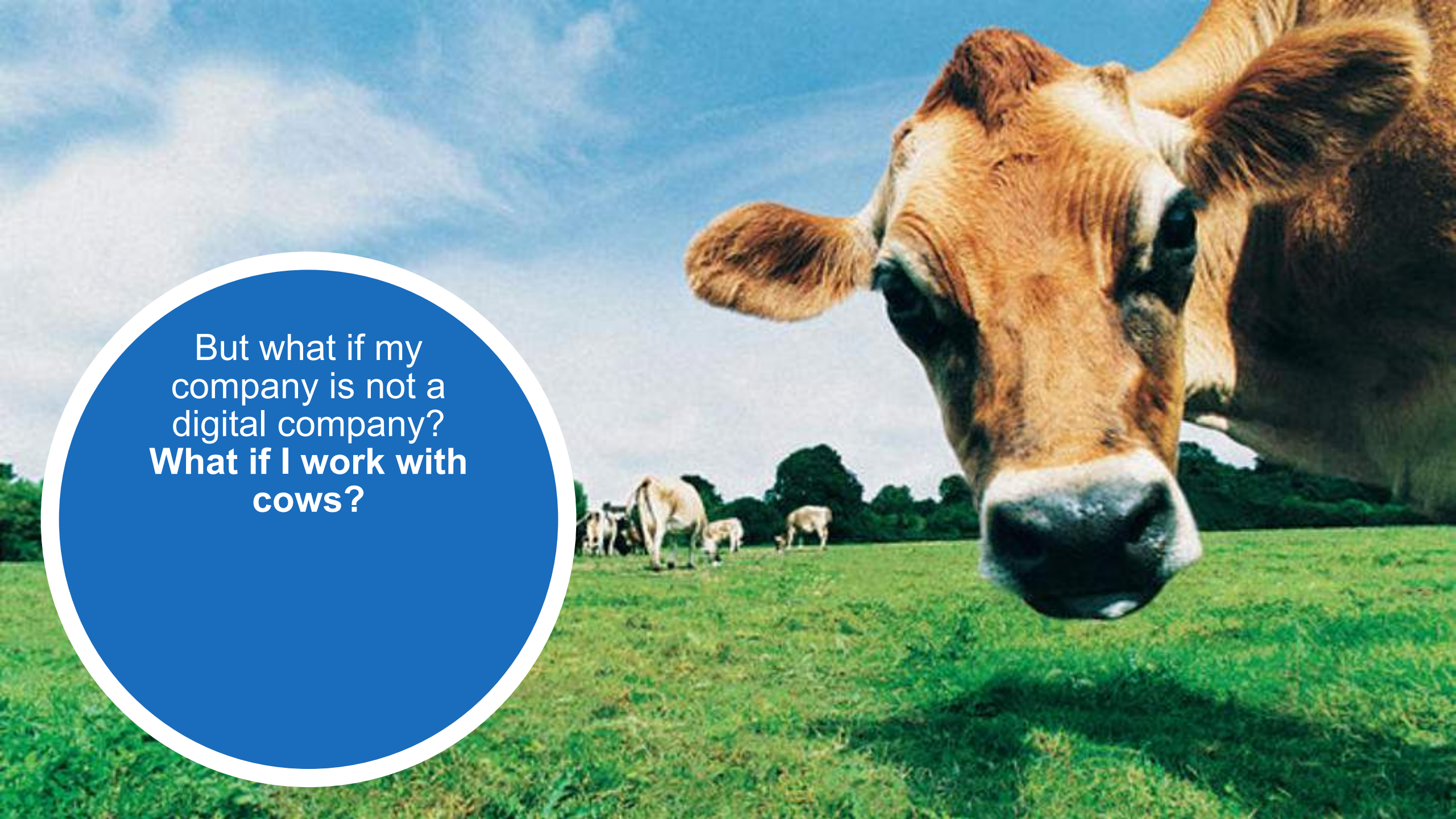


**“I am 100%
convinced that every
job we know today
will be affected by
artificial intelligence.**

How we will respond is
IBM's greatest
business challenge.”

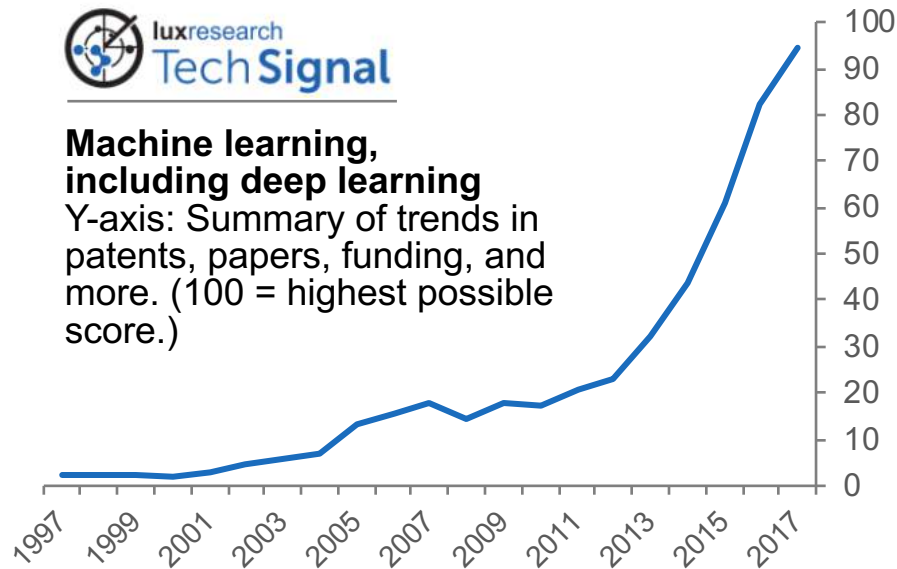


Ginni Rometty
IBM CEO

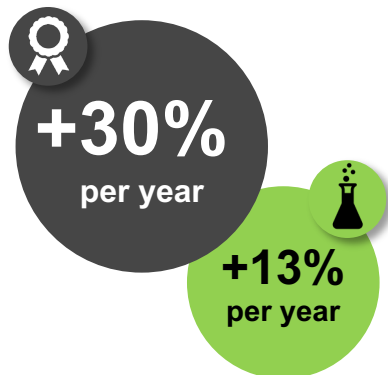


But what if my
company is not a
digital company?
**What if I work with
cows?**

Beyond anecdotes: Here is what the world is turning its innovation attention to, as counted by patents, papers, and funding

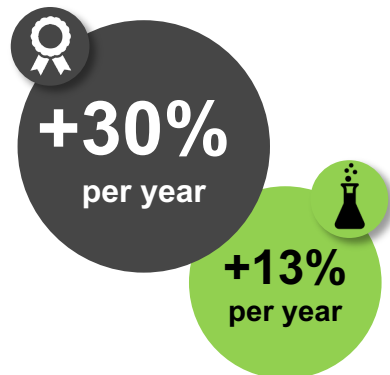
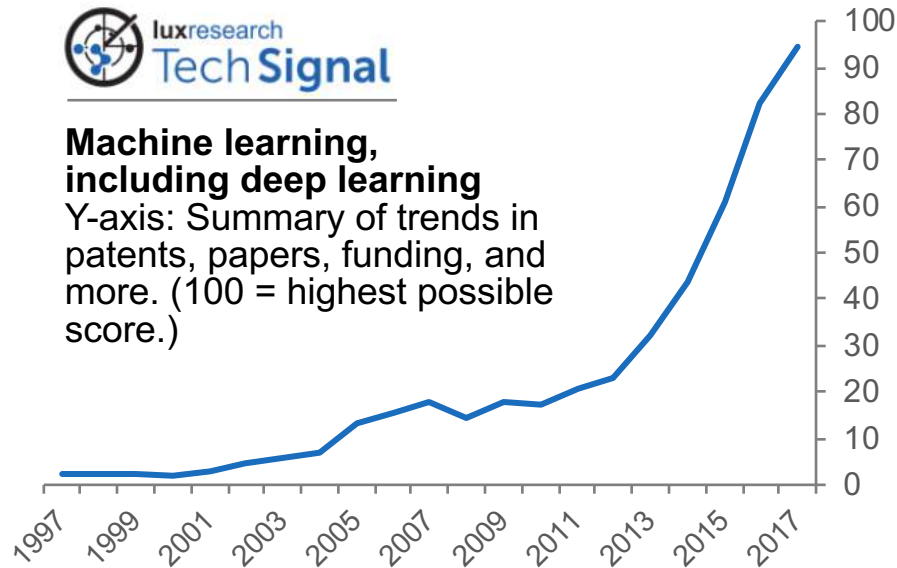


We analyzed all of the world's patents, academic papers, and funding for thousands of topics, spanning the A-Z of materials to health to energy to digital.



Machine learning has had a remarkable rise: **patents up by 30% annually, and academic papers by 13%.**

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AI dominates the leaderboard:

1. Neural networks
2. Deep learning
3. Data science
4. Data science
5. Artificial intelligence
6. Artificial intelligence
7. Labeled data
8. Artificial intelligence
9. Data lakes
10. Data lakes
11. Data lakes
12. Data lakes
13. Data lakes
14. Data lakes
15. Backpropagation
16. Classification models
17. Convolutional neural networks
18. Convolutional neural networks
19. Convolutional neural networks
20. Machine learning
21. Machine learning
22. Machine learning
23. Machine learning
24. Edge computing
25. Edge computing
26. Edge computing
27. Edge computing
28. Edge computing
29. Reinforcement learning

**The 2-minute version
of the AI landscape,
for us to level-set.**

(Grossly simplifying a
very complex field.)



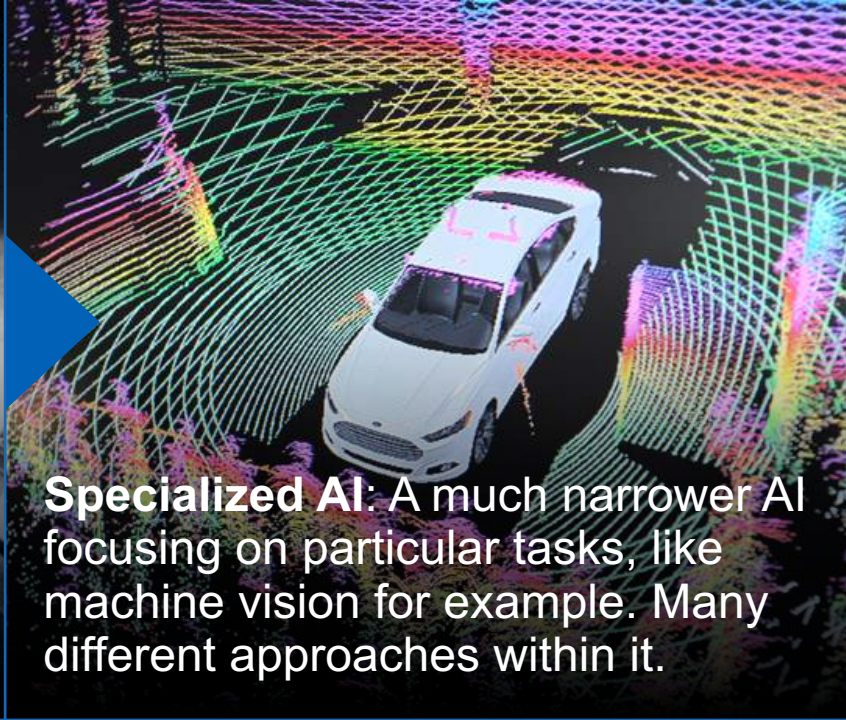
General AI: What media often focuses on, the idea of an AI that can do everything very well; not happening anytime soon.

The 2-minute version of the AI landscape, for us to level-set.

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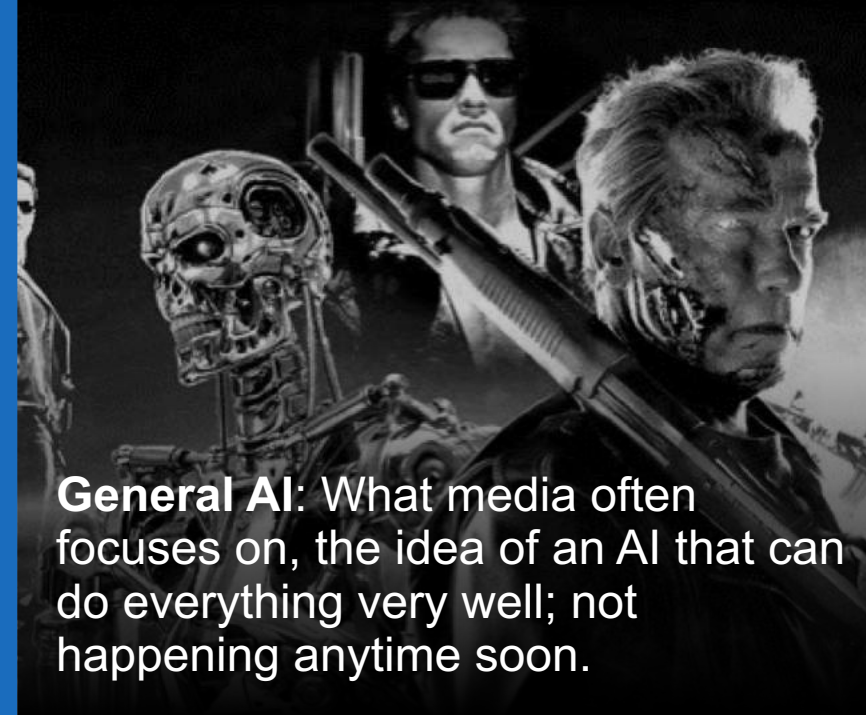
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Specialized AI: A much narrower AI focusing on particular tasks, like machine vision for example. Many different approaches within it.

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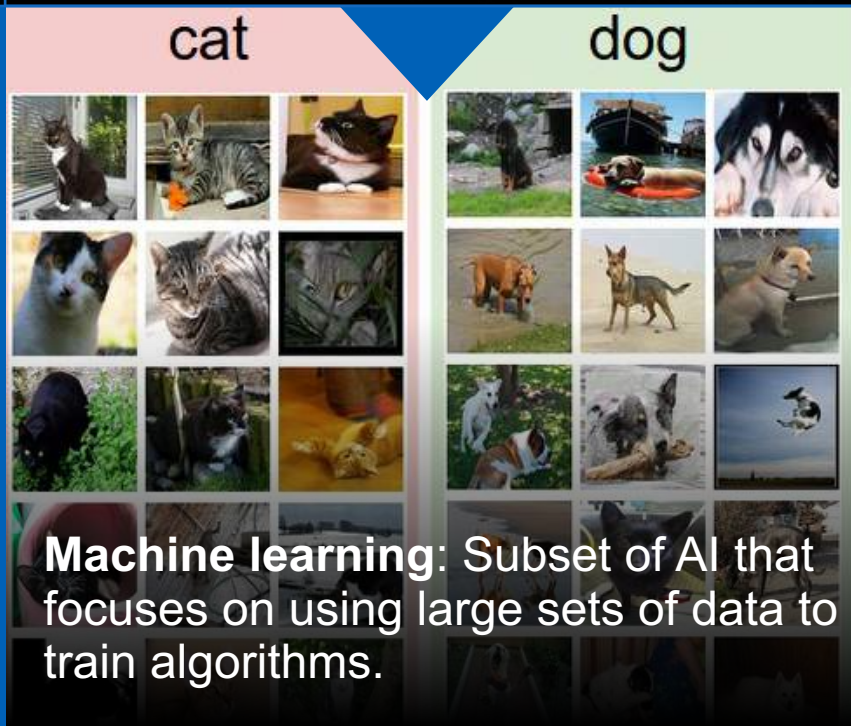
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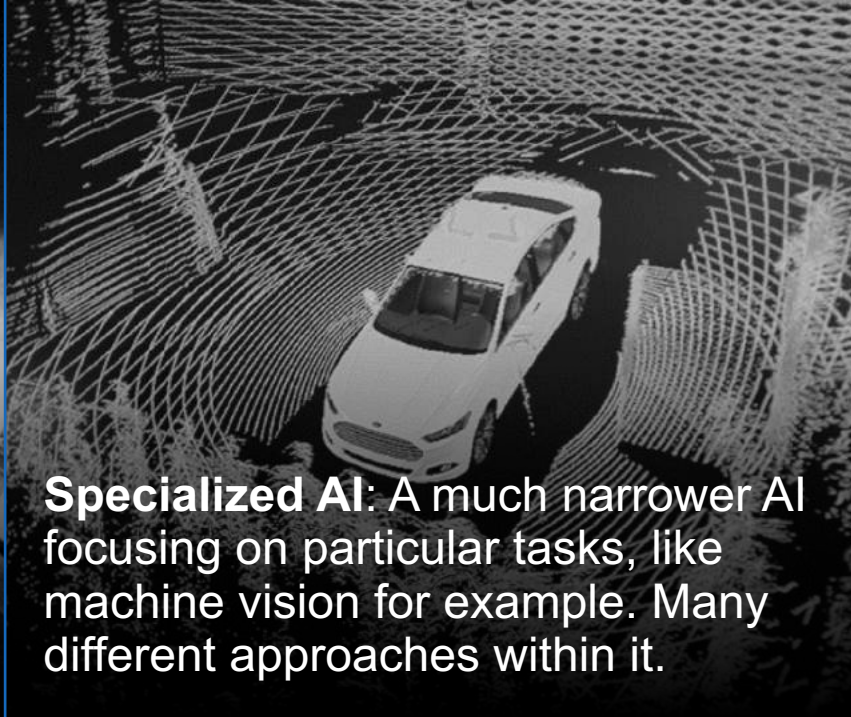
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Machine learning: Subset of AI that focuses on using large sets of data to train algorithms.

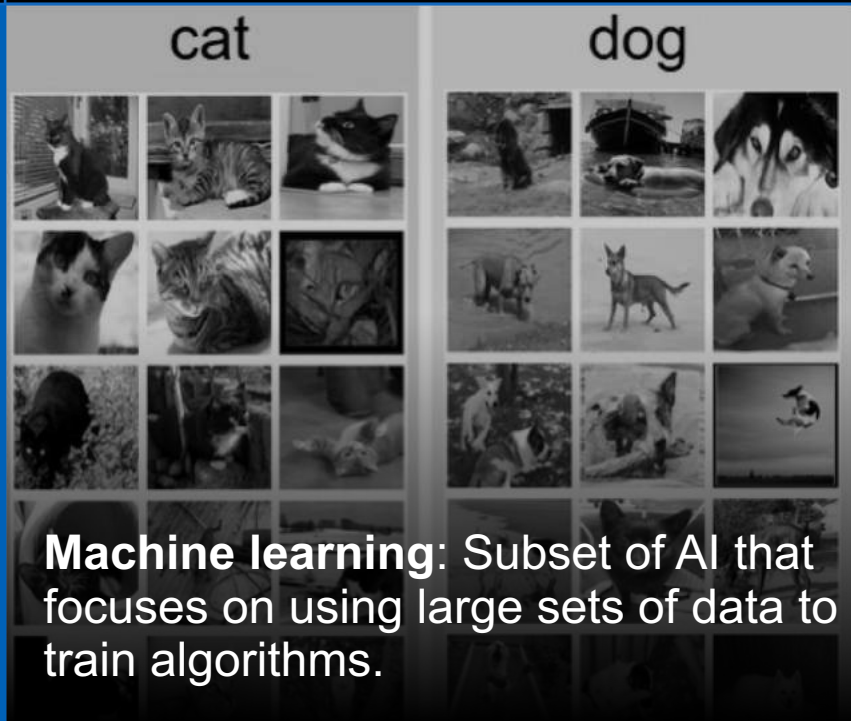


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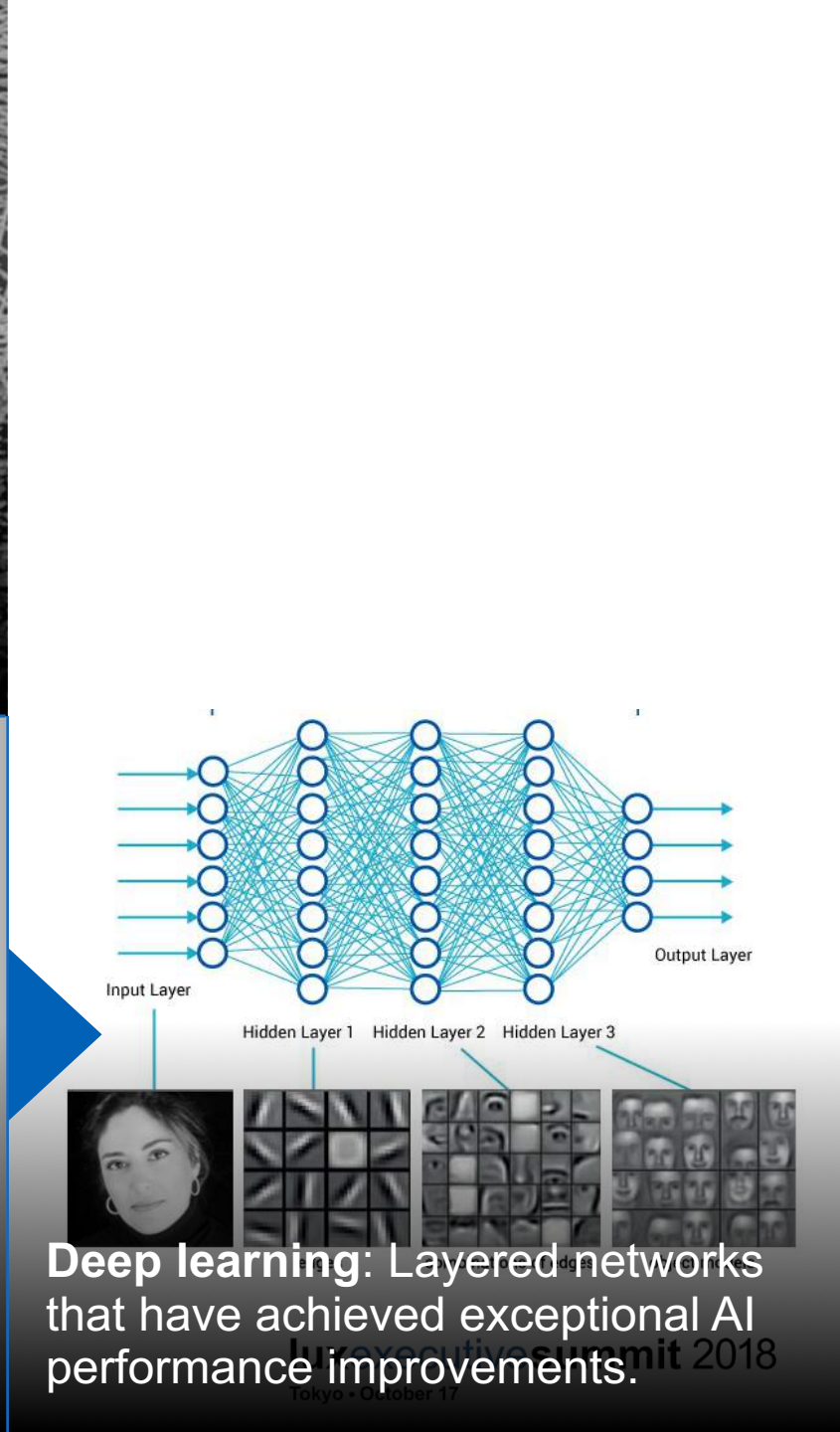


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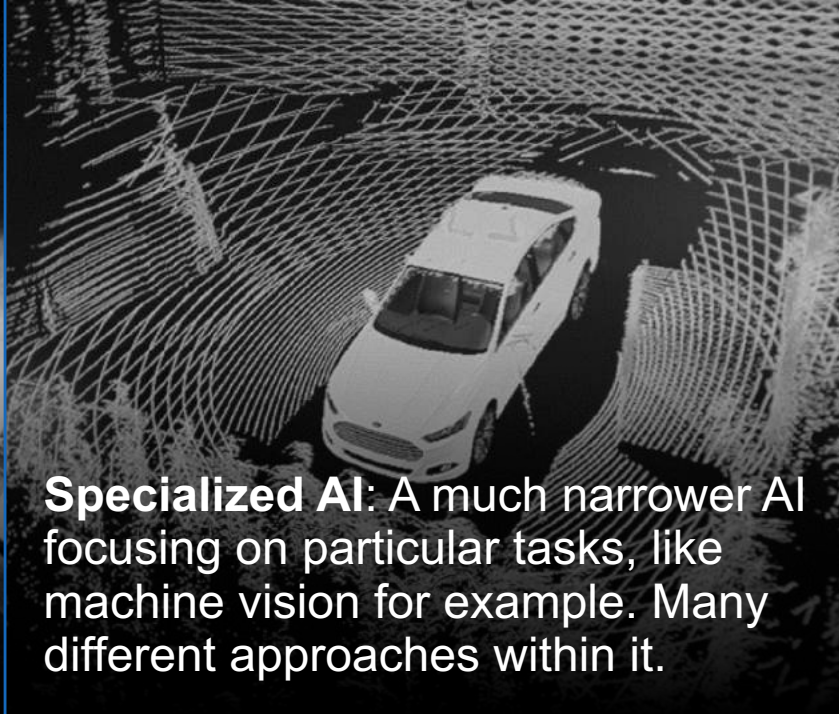
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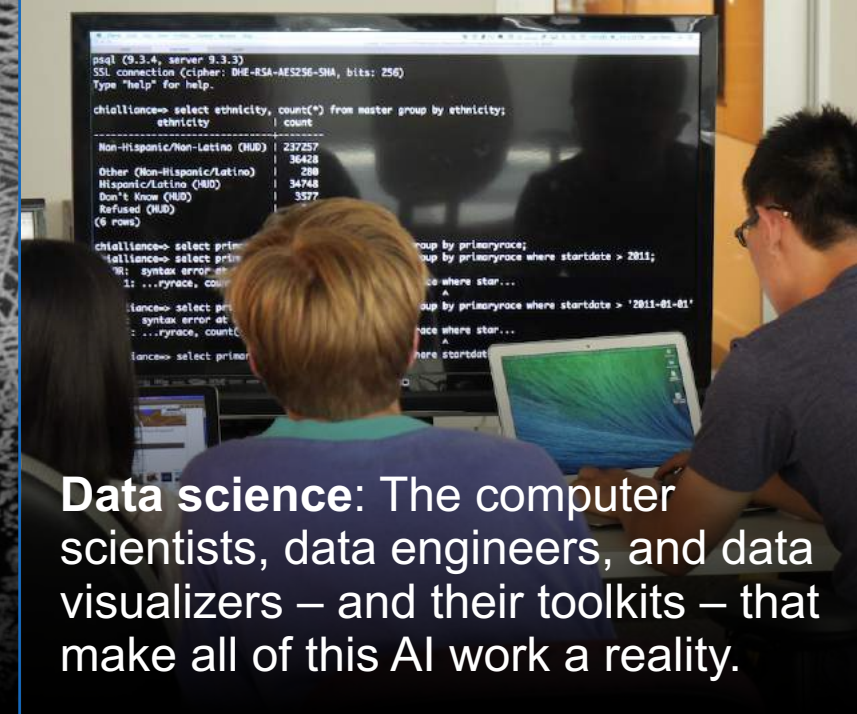
Deep learning: Layered networks that have achieved exceptional AI performance improvements.



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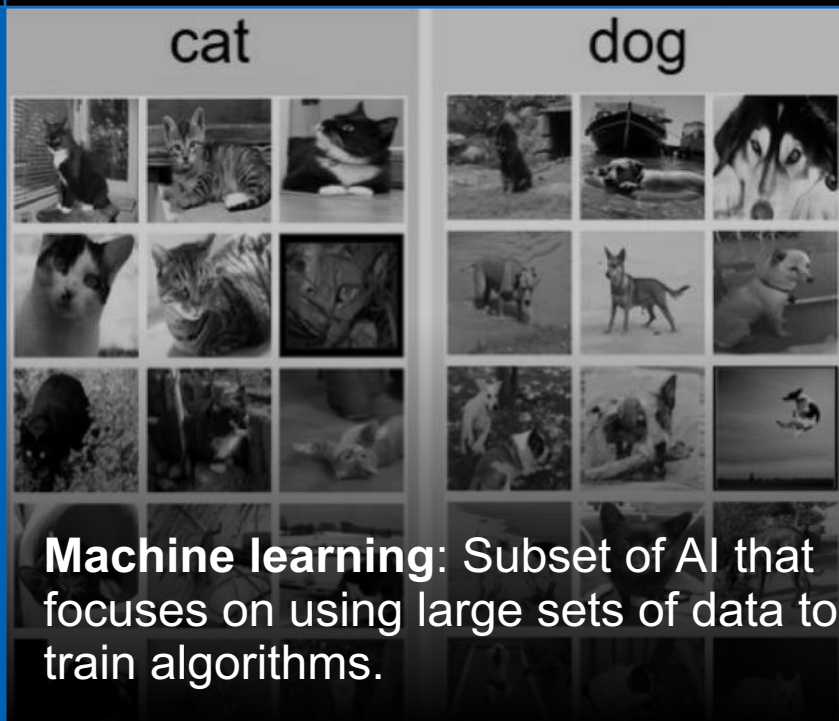


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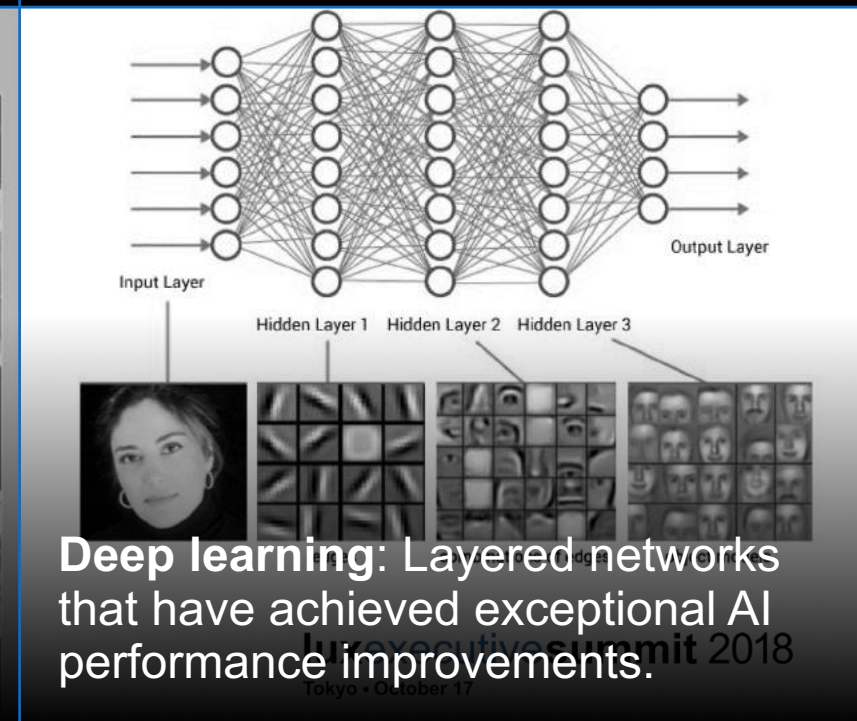


Data science: The computer scientists, data engineers, and data visualizers – and their toolkits – that make all of this AI work a reality.

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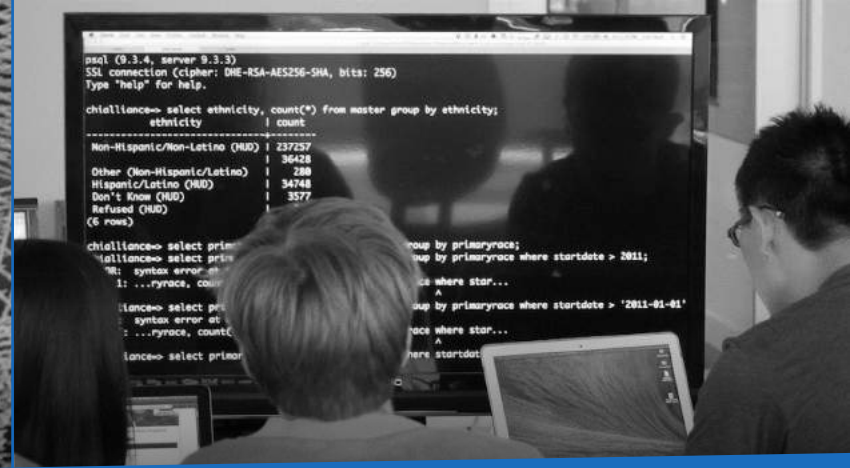
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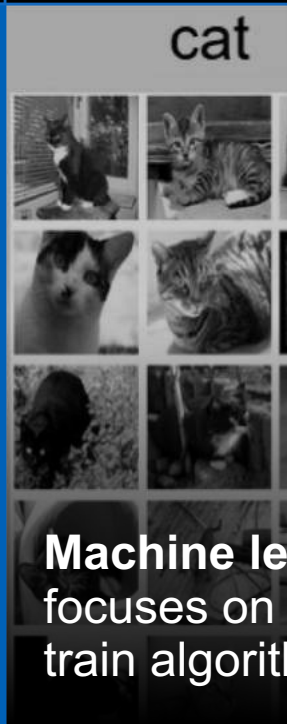


Specialized focusing on machine vision different ap



Want more details? Check out our Tech Pages on **Deep Learning, Computer Vision, Edge Computing, and more.**

The 2-minute version of the AI landscape, for us to level-set.
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Machine learning focuses on training algorithms

The screenshot shows a website interface with three main sections: 'LARGE PLAYERS', 'START-UPS', and 'RESEARCH CENTERS'. Under 'LARGE PLAYERS', there are logos for Microsoft, Qualcomm, IBM, and Google, with a 'See Our Case Study' button under Google. The 'Case Studies' section is titled 'Case Studies: How Firms use Deep Learning' and is curated by Shriram Ramanathan. It features a sub-section for 'GE HEALTHCARE' with a 'LUX TAKE' box containing text about clinical decision support using AI. Below this is a detailed case study for GE Healthcare, titled 'GE Healthcare brings Nvidia's deep learning platform to imaging devices', which includes an introduction and a section on 'WHAT THE TECHNOLOGY IS USED FOR'.

State of AI for many:
“Nobody in the department had a clue how to properly buy, field, and implement AI.”

– Organization that spends billions on software

Why?
“There is no ‘black box’ that delivers the AI system [we need], at least not now. Key elements have to be put together.”



That deer in the headlights moment is coming: **“Can you lead this new AI project for us?”**

We need to get good at managing AI deployments, fast. Let's start with some common pitfalls.

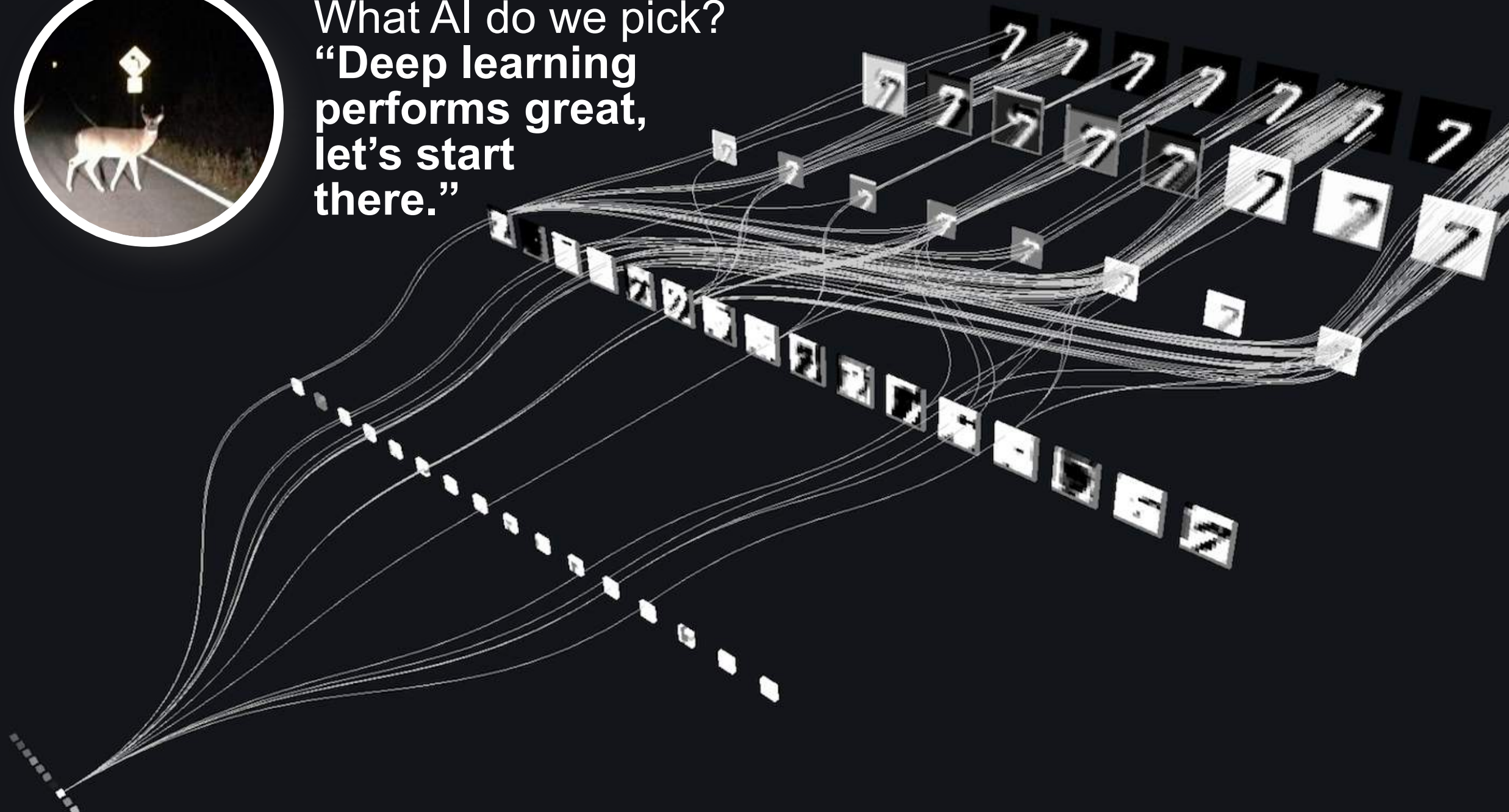
Agenda

- 1 | Why you – yes, *you* – need to get dangerous on AI, fast
- 2 | **Three pitfalls to avoid as you start your AI journey**
- 3 | Developing your AI roadmap

Be careful which
flavor of AI you jump into.



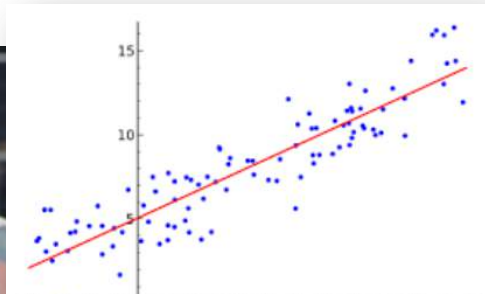
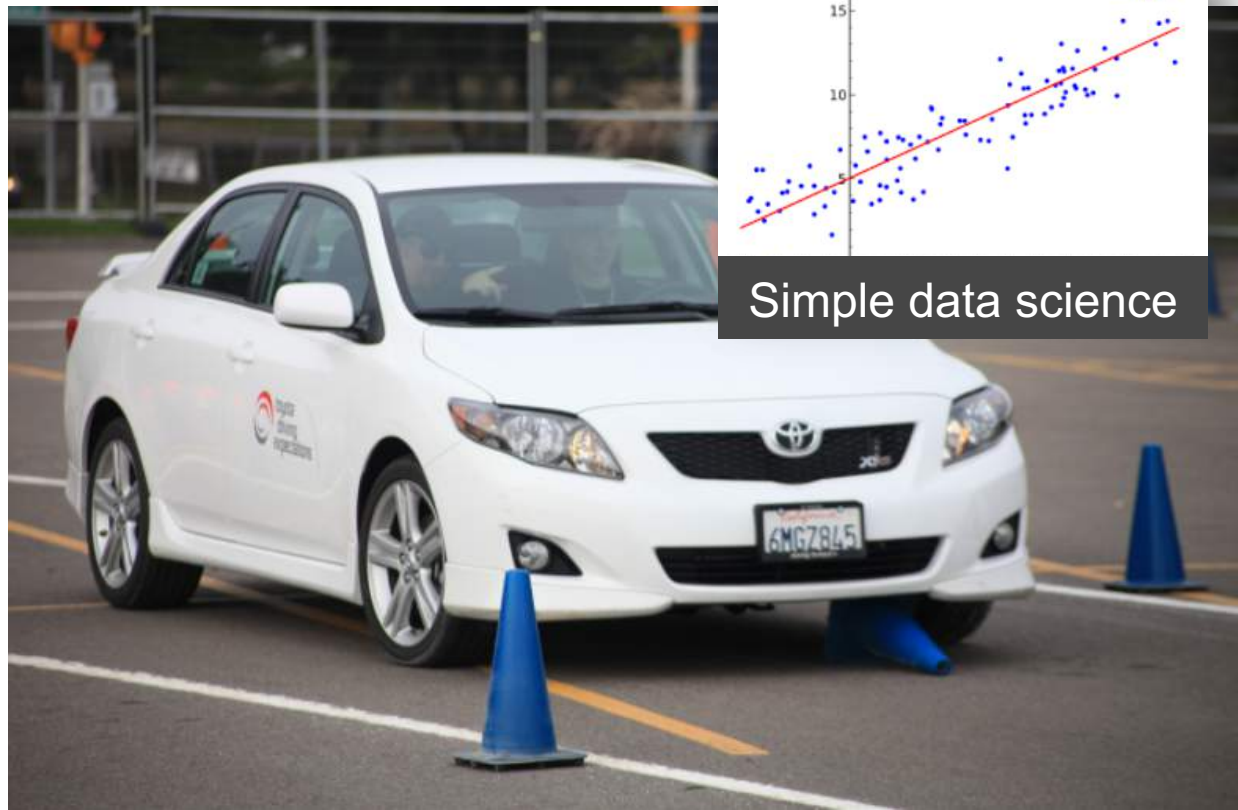
What AI do we pick?
“Deep learning
performs great,
let’s start
there.”



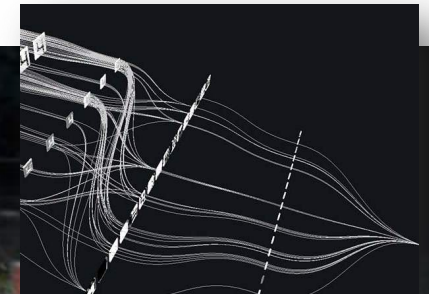
Pitfall #1: You likely don't need the most advanced AI to start; foundational data science is more important, and useful

Applied data science is incredibly useful – and about as friendly and easy to start as a Toyota Corolla.

- Deep learning can be much higher performance (think F1 car), but also inscrutable and requires immense talent to do well.



Simple data science



Deep learning

1. Start with data science fundamentals



Design high-performance alloys
– like ultra-high strength steels
for **SpaceX** – using materials
property databases and
predictive models.

Founded **1996**.

LUX TAKE



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LUX TAKE



Multiscale modeling using 300+ distinct pieces of simulation software, for metals, composites, coatings, like **Metso Minerals** for wear resistance in mining.

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1. Start with data science fundamentals



Design high-performance alloys – like ultra-high strength steels for **SpaceX** – using materials property databases and predictive models.

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Positive



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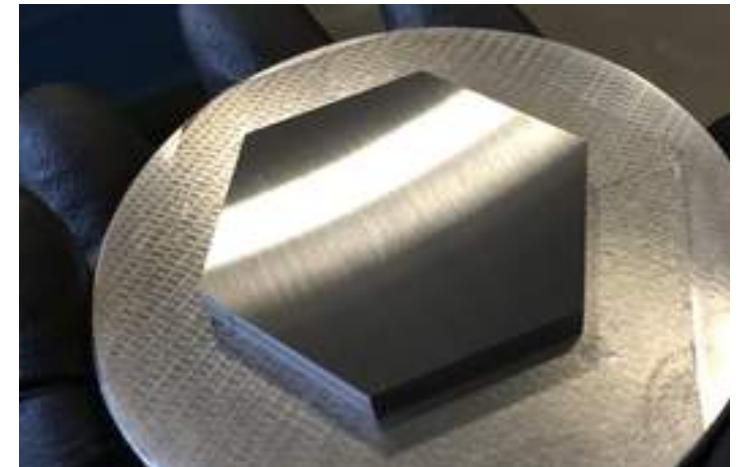
Machine-learning-powered materials discovery platform, including for lightweight composites.

Founded **2011**.

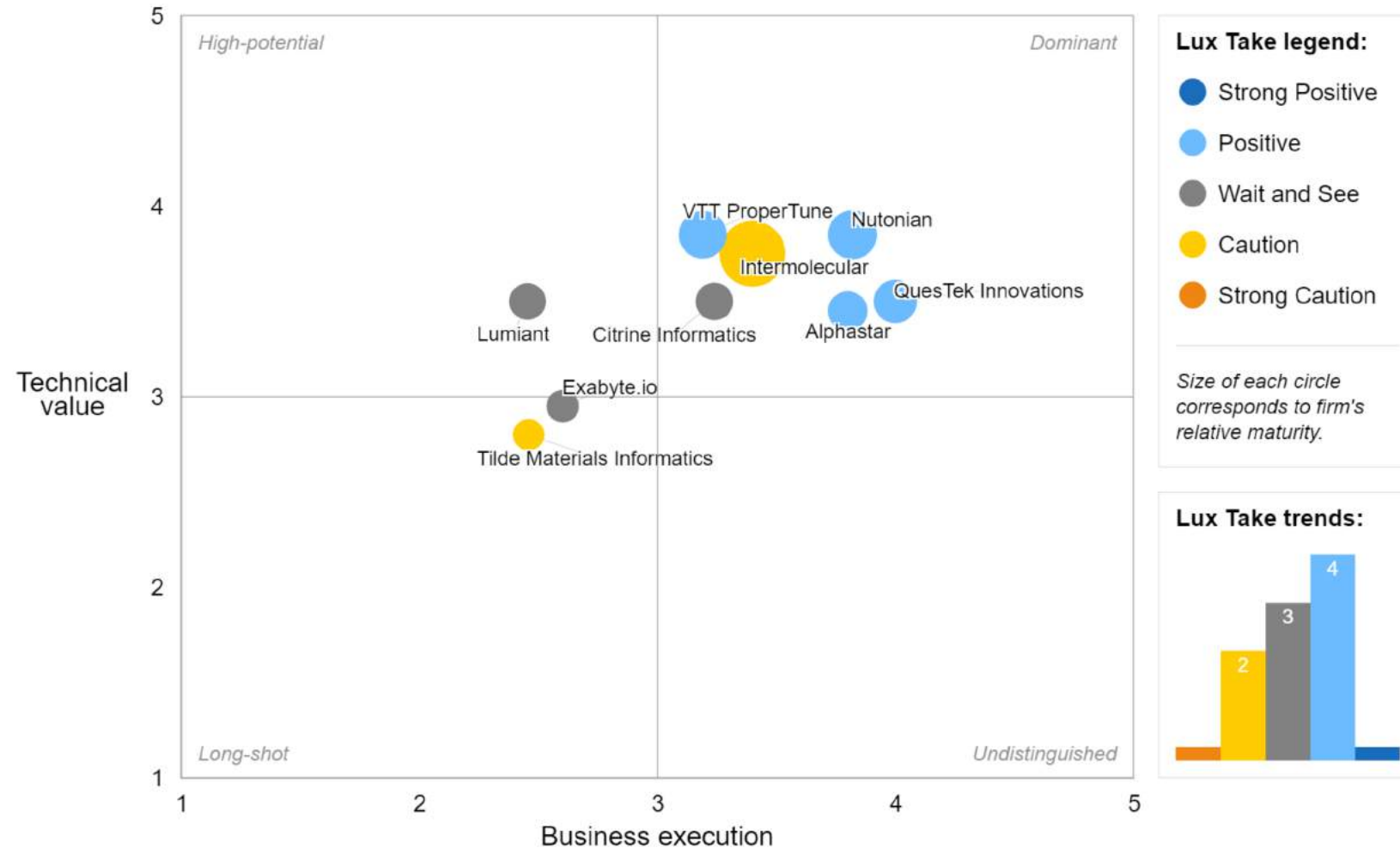
LUX TAKE



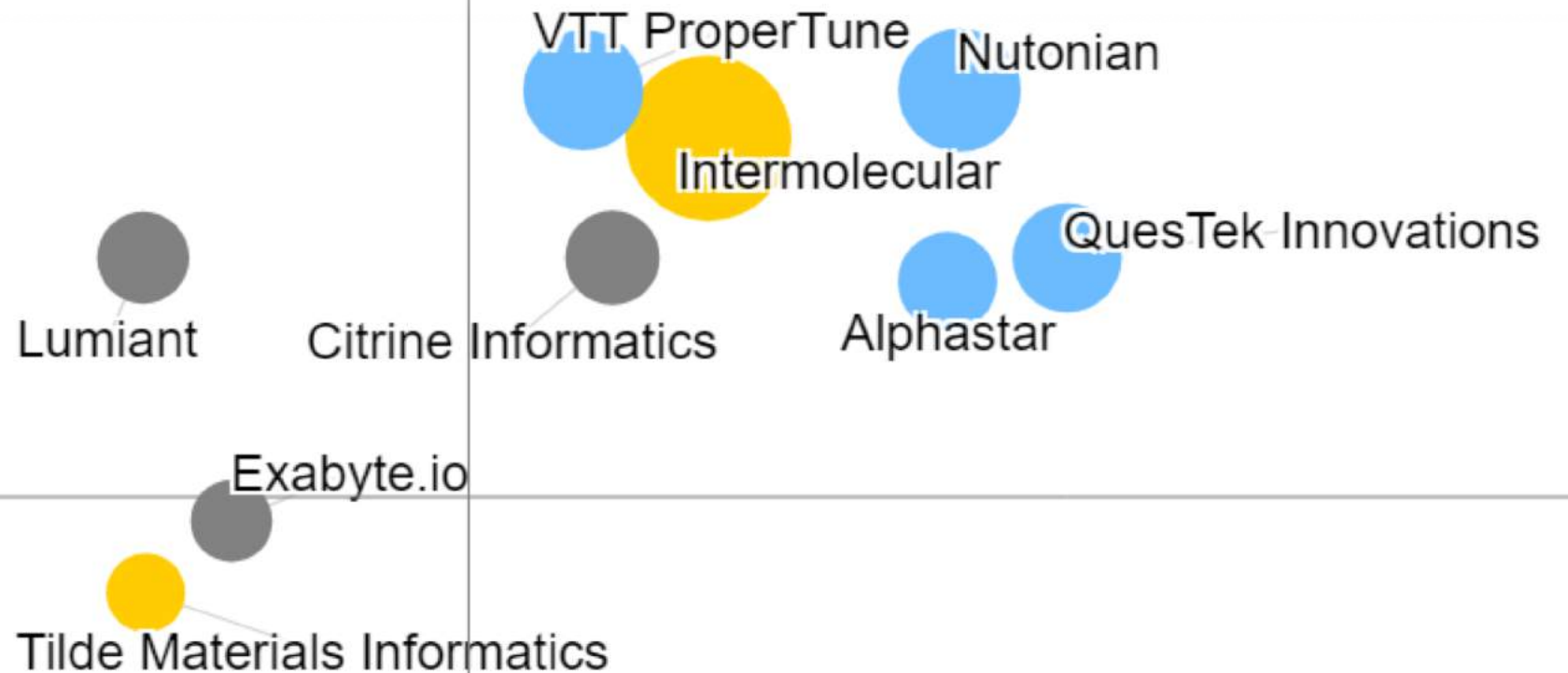
Wait And See



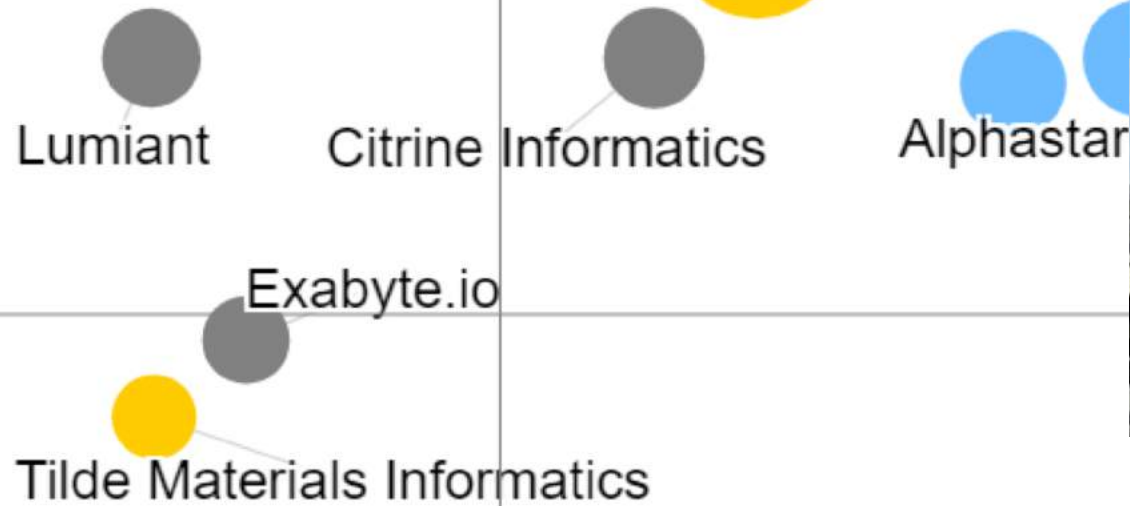
Materials informatics companies leading in our Lux Innovation Grid are not AI-based, yet



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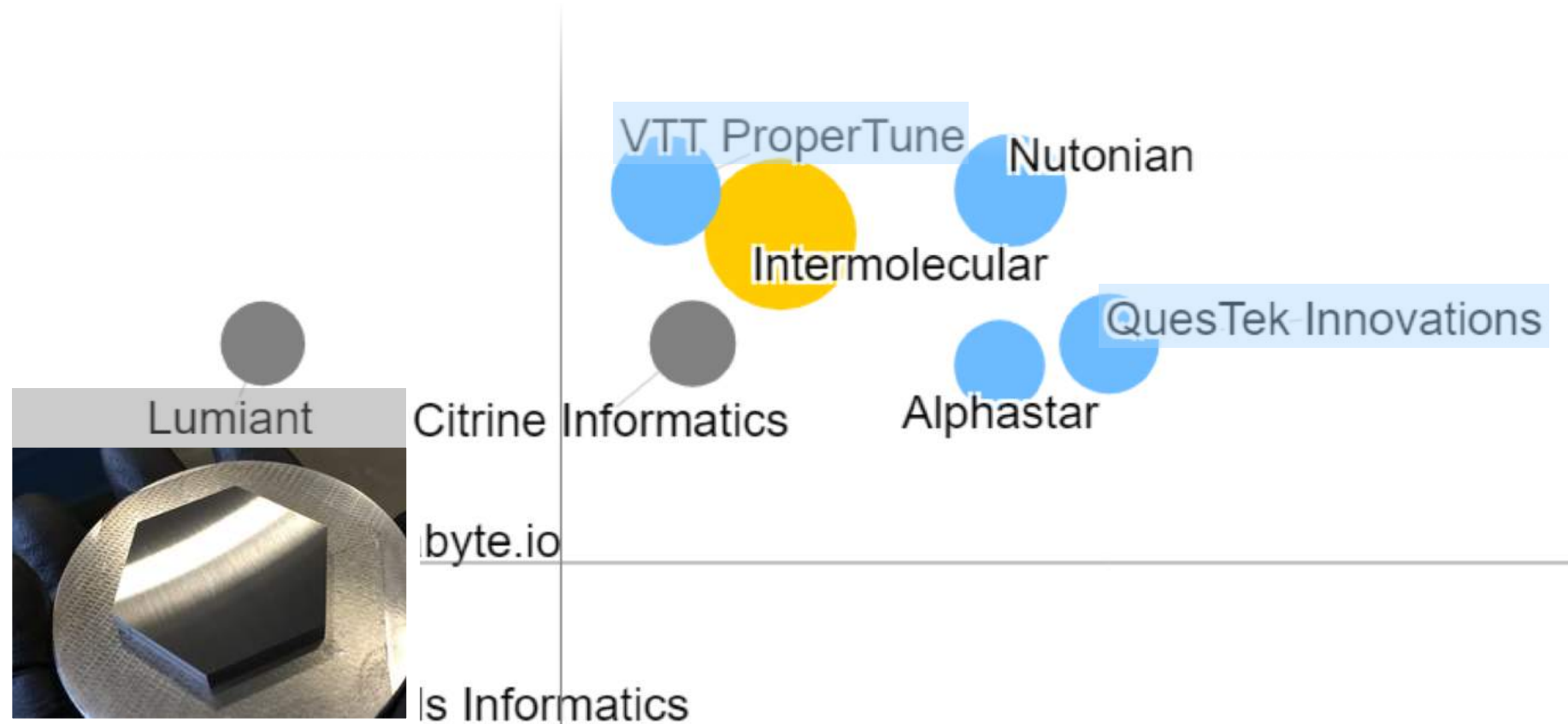
Materials informatics companies I Grid are not AI-based, yet



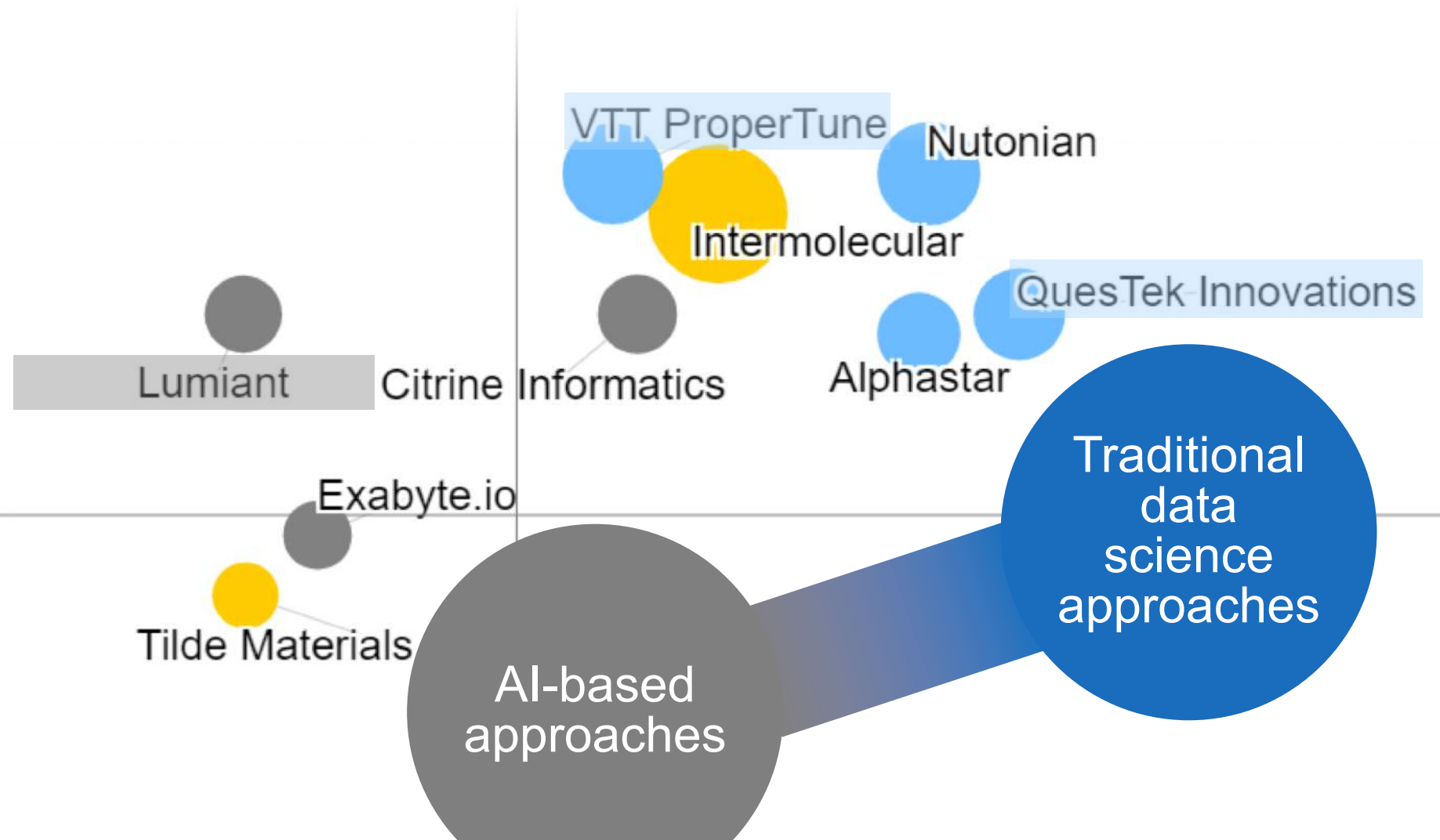
or Lux Innovation



Materials informatics companies leading in our Lux Innovation Grid are not AI-based, yet



Materials informatics companies leading in our Lux Innovation Grid are not AI-based, yet



Independent AI is
not smart enough yet.

'Like A God,' Google A.I. Beats Human Champ Of Notoriously Complex Go Game



 AlphaGo vs Lee Sedol
Google DeepMind



Google Photos

**BUSINESS
INSIDER**

The photo-sharing service uses AI to suggest users edited or enhanced versions of photos they've uploaded. You might get a stylised filter, you might get an animation or you may get a panorama.





engadget

Alexa is randomly laughing, and it's creepy as hell



Gavin Hightower

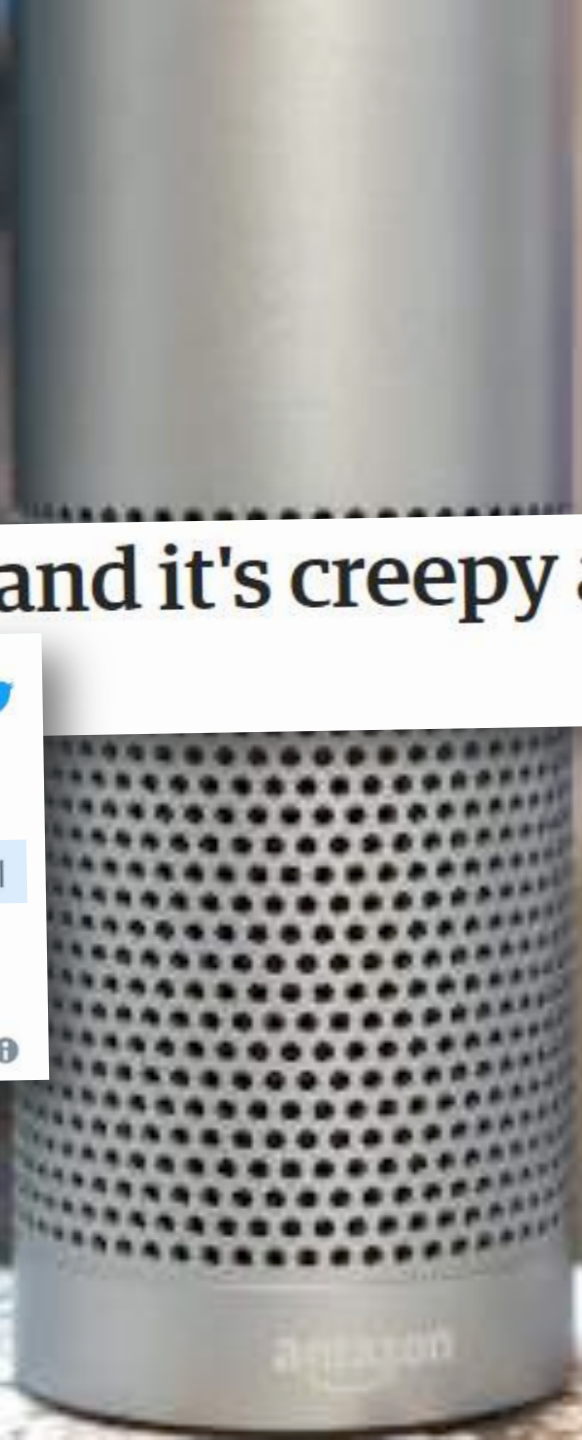
@GavinHightower



Lying in bed about to fall asleep when Alexa on my Amazon Echo Dot lets out a very loud and creepy laugh... there's a good chance I get murdered tonight.

12:46 AM - Feb 26, 2018

♥ 9,377 💬 2,064 people are talking about this



engadget

TECH

Microsoft's chatbots keep turning racist

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LG's Built-In Voice Assistant Repeatedly Refuses To Work During Excruciating CES Demo

- 1. Start with data science fundamentals | 2. Supervise your AI deployments closely

engadget

TECH

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Alexa is randomly laughing, and it's creepy as hell



 **Gavin Hightower**
@GavinHightower

Lying in bed about to fall asleep when Alexa on my phone suddenly lets out a very loud and creepy laugh... there were some scary thoughts that I might get murdered tonight.

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LG's Built-In Voice Assistant Refuses To Work, Excruciatingly



Human-in-the-loop systems, and getting AI to explain its results



Via develops **predictive maintenance** software using machine learning and causal analytics for electricity grid infrastructure.

- Partners include Japan's TEPCO power company.

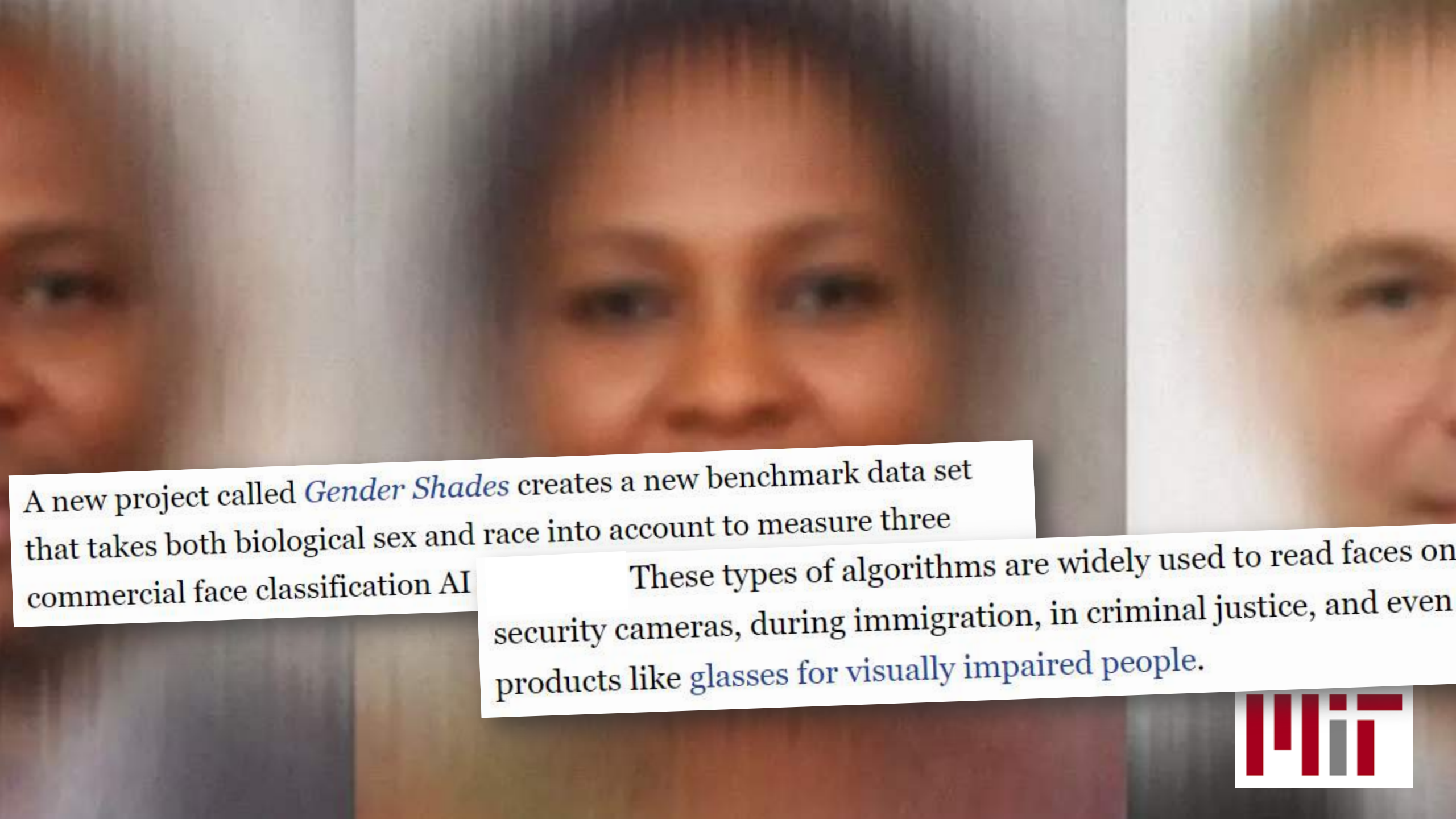
To *preemptively* take down infrastructure that seems to be working well, AI must convince humans of need:

- Offer potential reasons to explain why the equipment is going to fail.



TEPCO Power Grid

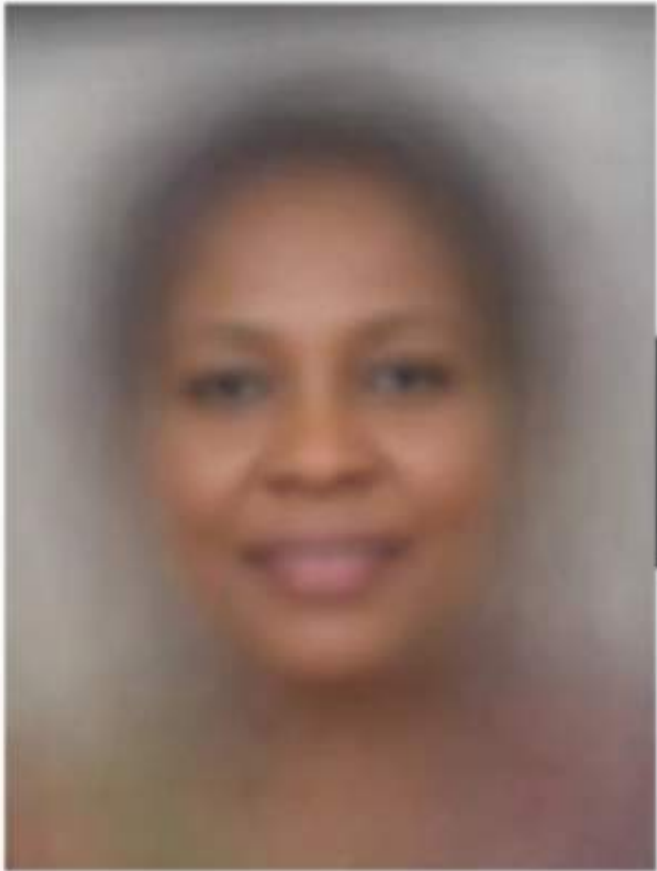
Be vigilant against
biasing your AI.



A new project called *Gender Shades* creates a new benchmark data set that takes both biological sex and race into account to measure three commercial face classification AI

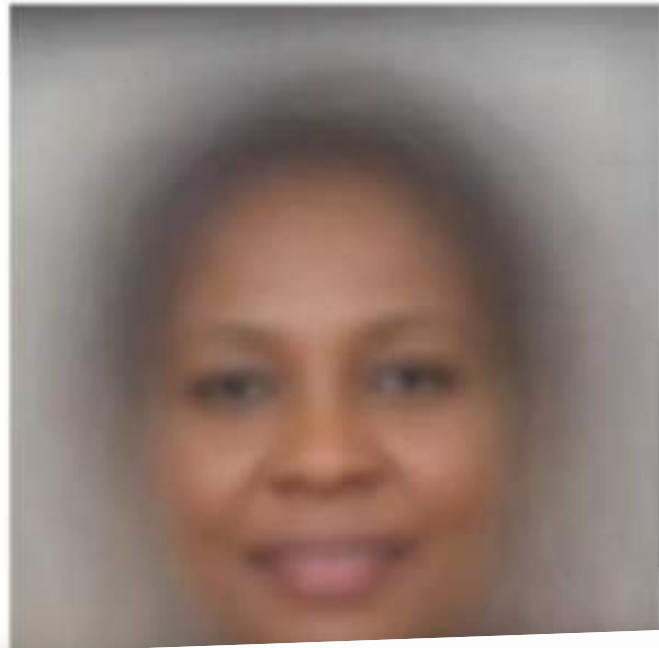
These types of algorithms are widely used to read faces on security cameras, during immigration, in criminal justice, and even products like glasses for visually impaired people.





ERROR
34.4%
DIFFERENCE

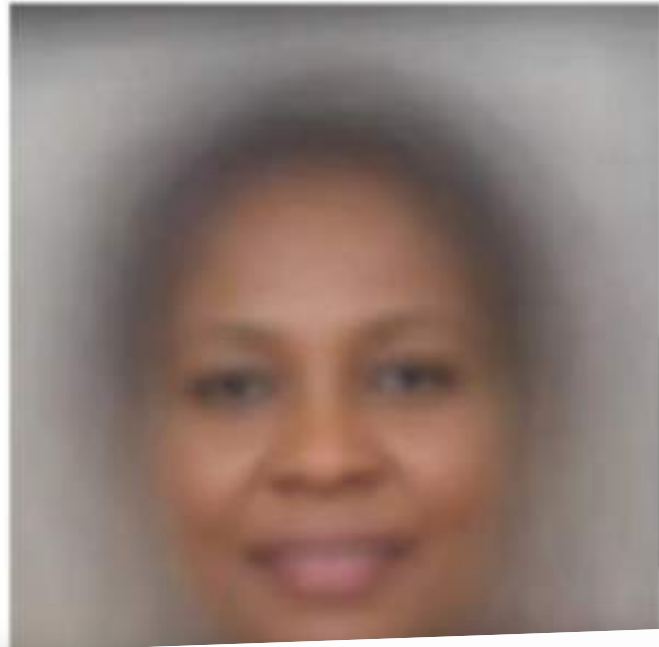




ERROR
34.4%
DIFFERENCE



Why does something like this happen? Typically because the data set the AI was trained on had far more light-skinned male faces, and light-skinned faces in general. It's bias at work.



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DIFFERENCE



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Google AI

Introducing the Inclusive Images Competition

Thursday, September 6, 2018



*ceremony,
bride, wedding,
man, groom,
woman, dress*

person, people



Google AI

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Thursday, September 6, 2018



MACHINE BIAS

Dec. 18, 2017

New York City Moves to Create Accountability for Algorithms

[...] passed the country's first bill to address algorithmic discrimination in city government.

Regardless of your business application, bias in AI needs to be systematically guarded against

Watch out for **availability bias** (assuming that a narrow set of available data is representative of system behavior), and **confirmation bias** (tending to filter out data that do not fit our expectations).

Numerate



LUX TAKE



AI platform for designing drug-like molecules for hard-to-target diseases. **Incorporates statistical models in order to effectively handle bias (like publication bias for example).**

For many of these AI pitfalls, work remains ongoing. We won't solve it all today.

But what best practices *can* we talk about today?

Agenda

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- 3 | **Developing your AI roadmap**

Get buy-in from your CEO,
but remain agile and iterate quickly
to show some return on investment.

It starts at the very top →

Akio Toyoda's strategy is *"to be attacking and defending at the same time"*. Recent moves:

Started a **\$100 million Toyota AI Ventures** fund.

Started a **\$1 billion, 5-year effort via Toyota Research Institute** that includes machine learning.

TOYOTA

Toyota Research Institute



Akio Toyoda
Toyota CEO

Gill Pratt
Toyota Research Institute CEO

It starts at the very top →

In speaking about digital transformation, including AI and data analytics, Siemens CEO exemplified this, saying:

“There are two choices: either be a part of it and shape it, or wait, and be transformed by others.”



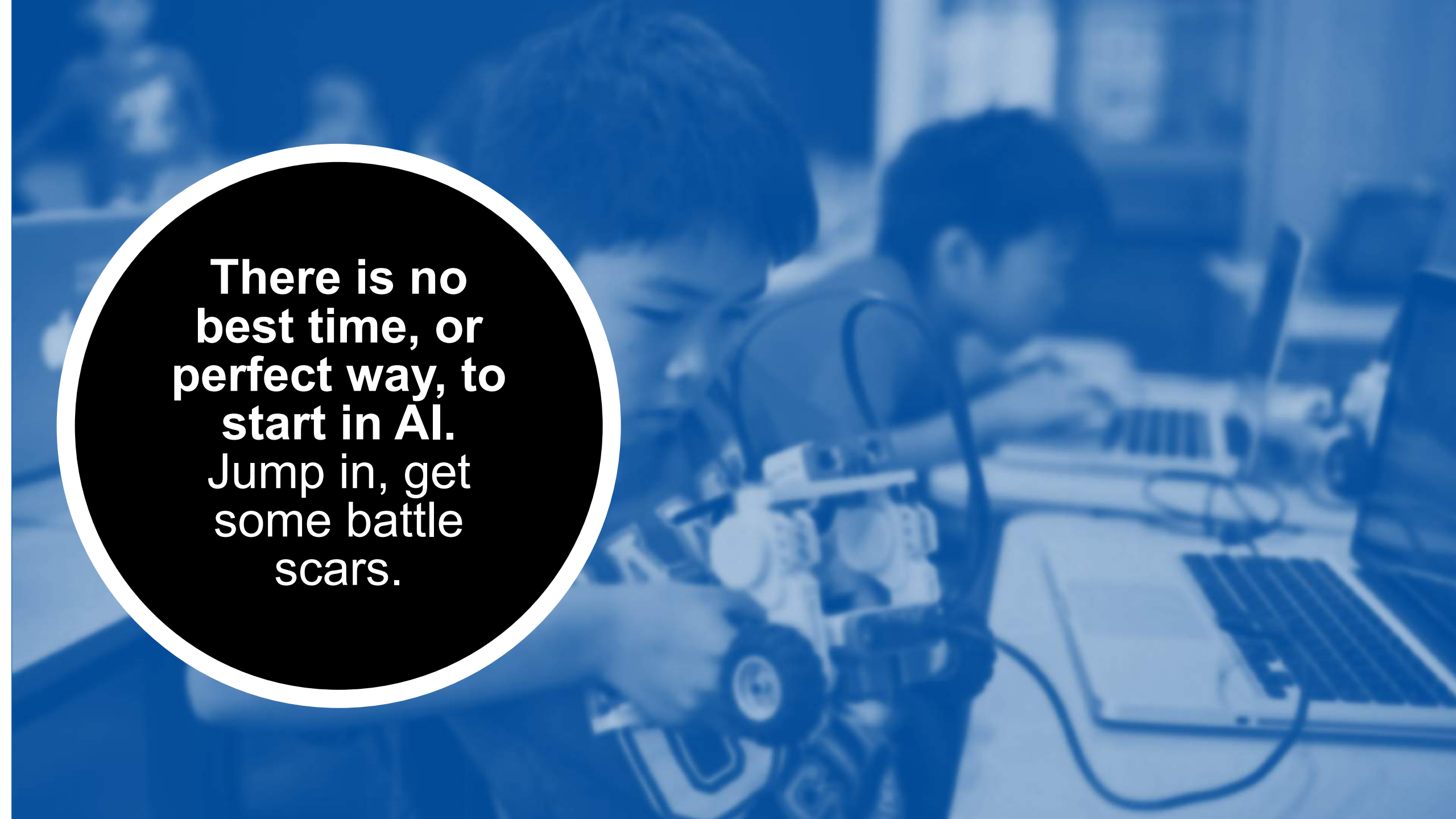
Joe Kaeser
Siemens CEO

It starts at
the very top →

If your CEO does is not personally pushing for AI, you may have to **start small and prove return on investment.**



Joe Kaeser
Siemens CEO



**There is no
best time, or
perfect way, to
start in AI.
Jump in, get
some battle
scars.**

**There is no
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perfect way, to
start in AI.
Jump in, get
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scars.**

**But...
Start small.**

You're probably
going to fail at
first, so fail fast
and fail cheap.

Cheaper than you think: Getting into deep learning machine vision for \$249



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10 minutes to your first deep learning project

- 1 Choose your deep learning model from the AWS DeepLens pre-trained model library, or your own models trained with Amazon SageMaker.
- 2 Deploy your model to the device with a single click.
- 3 Watch the results in real time in the AWS Management Console.



You will need to upskill
and expand your perspectives
to make the best of AI.

Python?



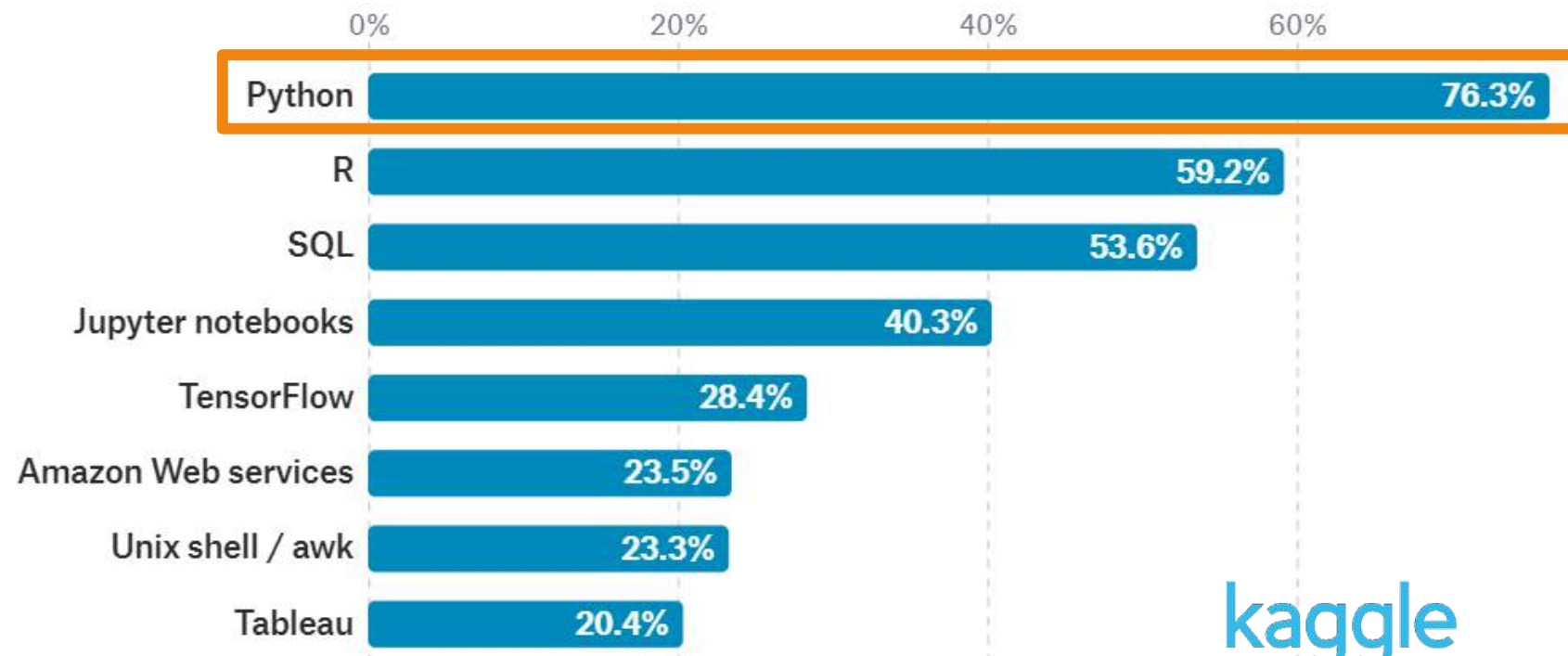
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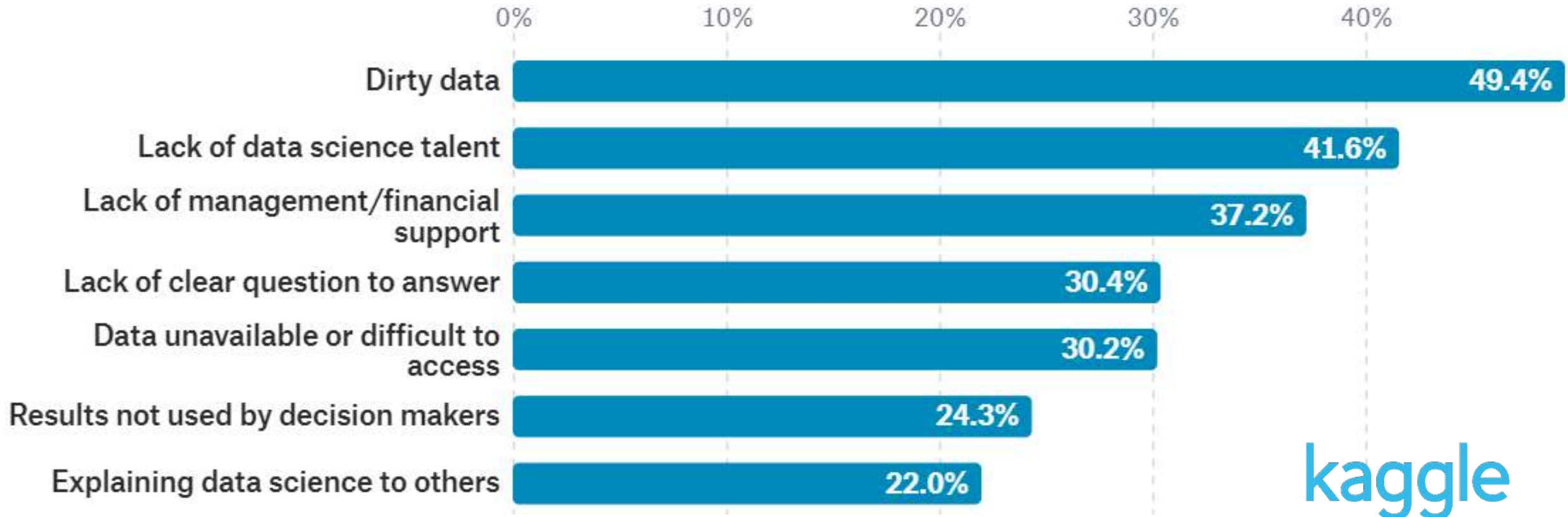
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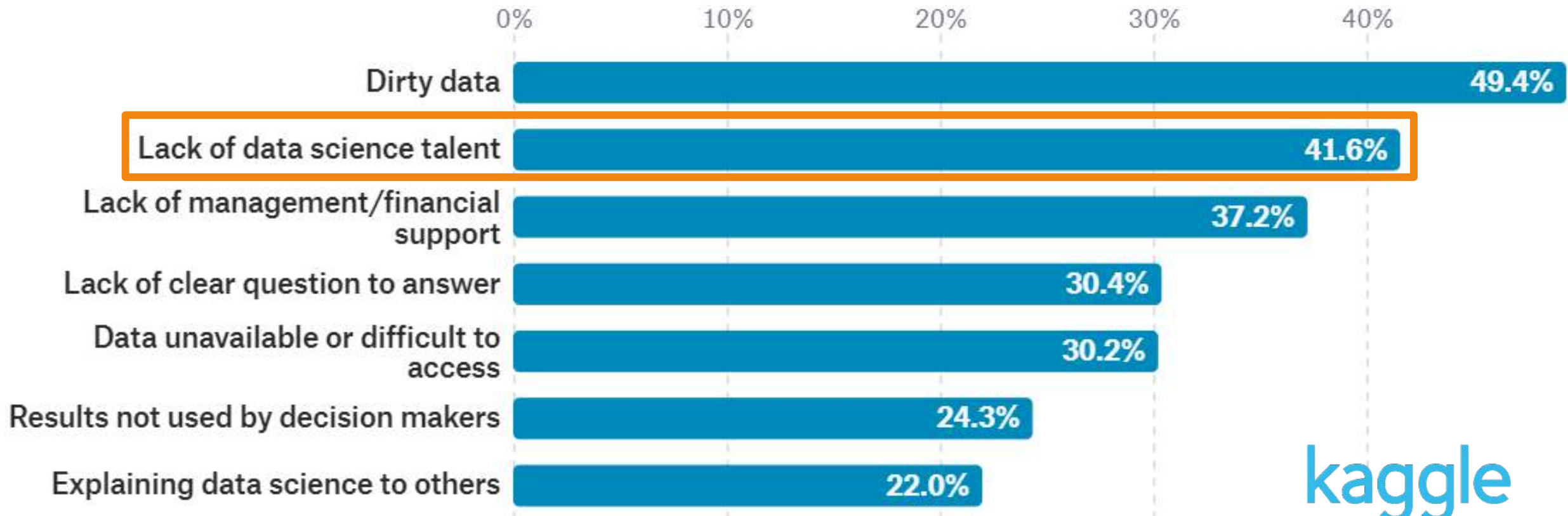
What tools are used at work?



You do not personally have to learn to program, but do learn the ecosystem's challenges: What barriers are faced at work?



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1. CEO buy-in and start small | 2. Upskill and expand your perspectives



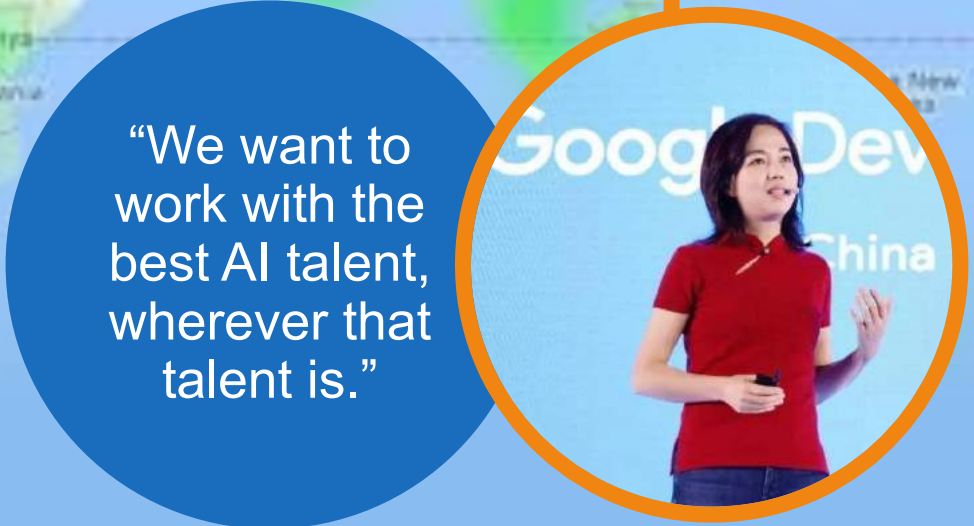
Tensorflow usage around the world

Google's TensorFlow is the most-downloaded AI platform, increasingly used by many companies, big and small.



Tensorflow usage around the world

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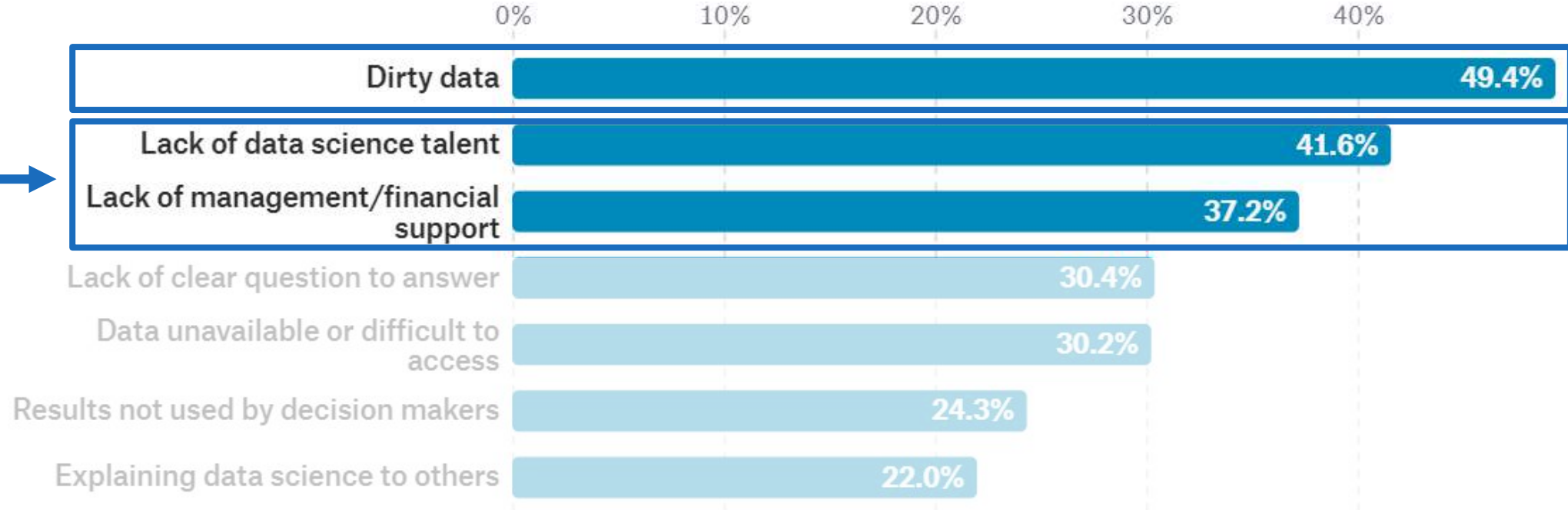


"We want to work with the best AI talent, wherever that talent is."

Be paranoid about
embedding your AI teams
within real business challenges.

Hiring data scientists is hard.

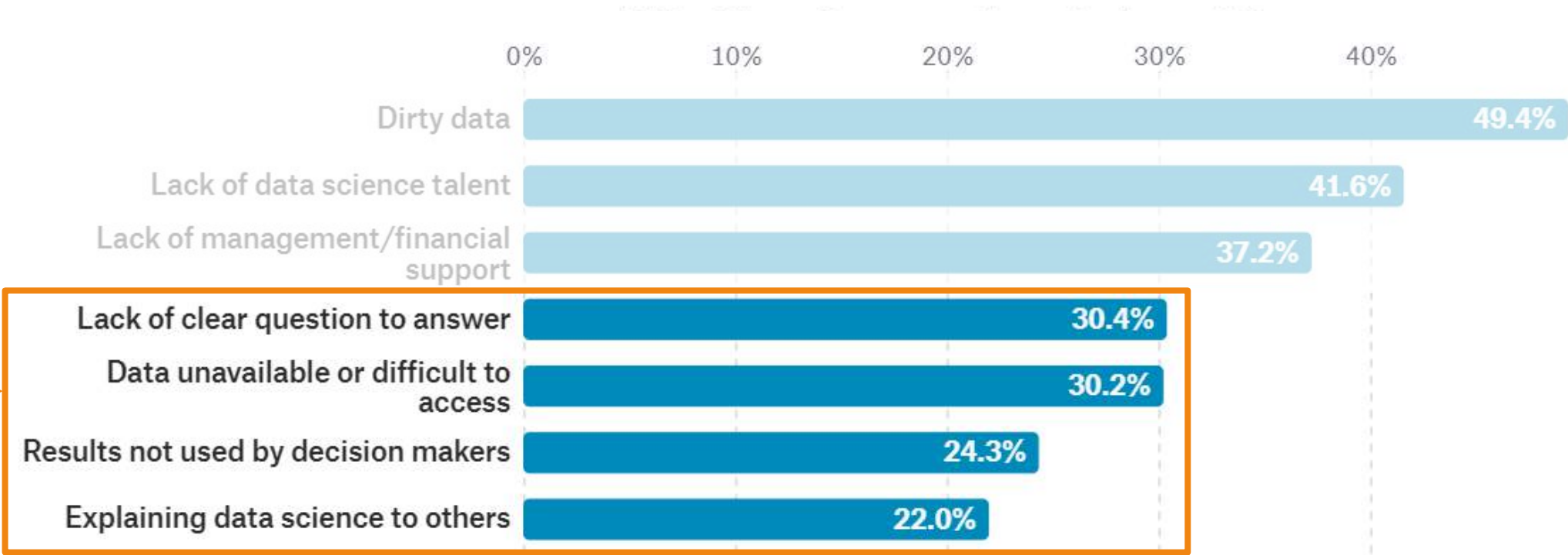
Hard, but obvious.



Hiring data scientists is hard. Building effective, useful AI teams is even harder.

Hard, but obvious.

The kiss of death for AI efforts.





The classic trap is to hire a team of very smart and capable data scientists, seclude them, and hope that after 1-3 years they come back with an amazing innovation.

- This almost always fails.
- Don't just work on AI for AI's sake.

Avoiding silos is cliché, but a key for AI efforts. **Try to embed your data scientists.**

- Day in and day out, they need to talk to customers, so that “*what question am I answering*” is crystal clear.

Building *your* AI roadmap.

“AI is probably the most important thing humanity has ever worked on.”

- Sundar Pichai



Overhyped? Probably not.

Our generation – including **you** – will need to navigate the biggest disruption the world has ever seen.

But how do we start?

Putting it all together: A roadmap for your AI journey

Start with data science fundamentals.



2018

Sync your AI efforts with your CEO's vision.



Upskill yourself, and look broadly.



Keep your AI team embedded, day in and day out.



"AI is probably the most important thing humanity has ever worked on."



Post-2030

Fight against bias.



Supervise your AI closely.



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