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The 3 Ts

The Making of a Successful DigiTal TransformaTion

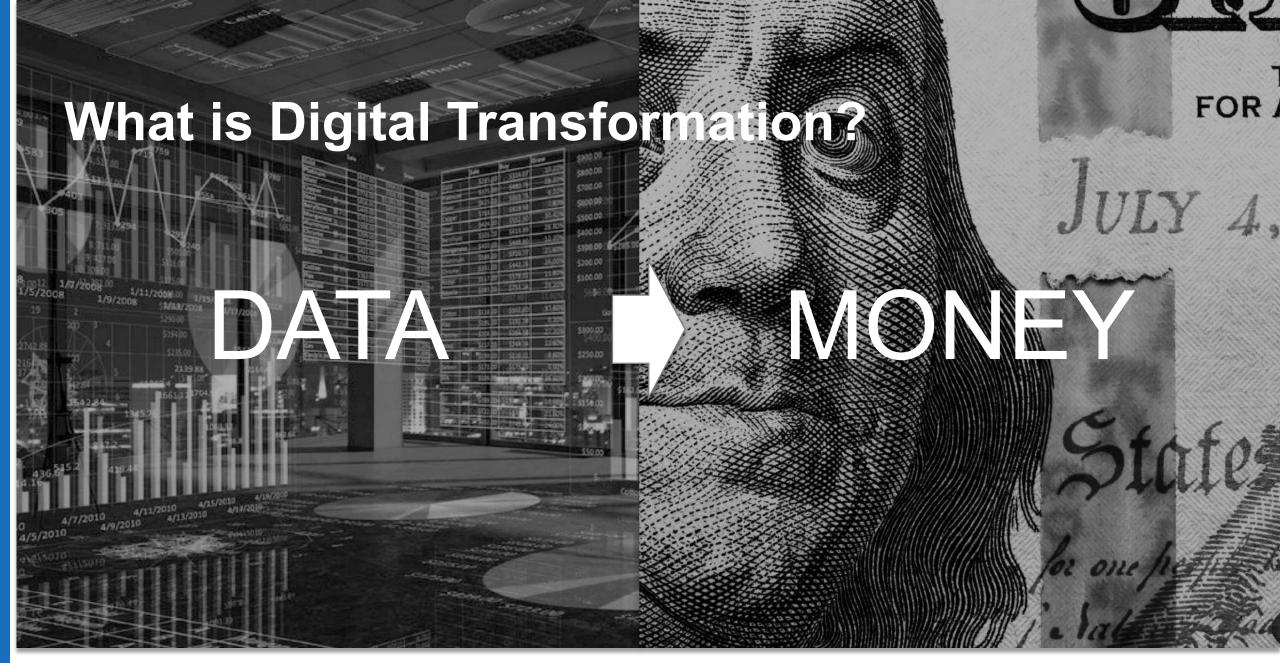
Jon Melnick, Ph.D. Research Director, Lux Research



Agenda

Digital transformation is hard
Understanding the 3 Ts
Putting the Ts to work

2











80-90% of digital transformation projects fail







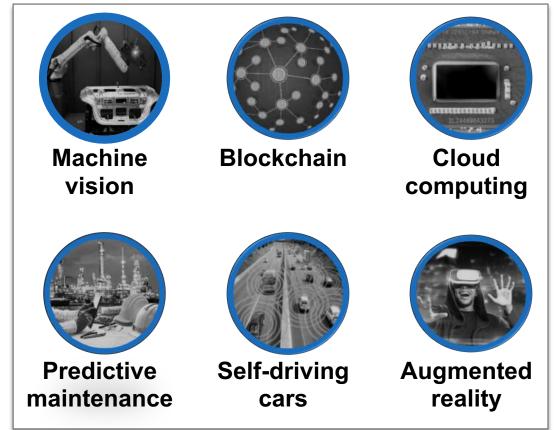
And it's only getting harder, with more complexity



And it's only getting harder, with more complexity



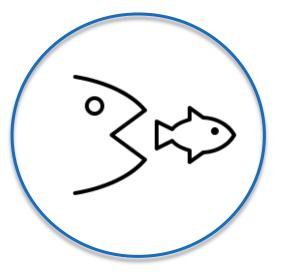
DIGITAL TOOLBOX



Digital Transformation failures fall into three categories

Technology	Team	Timing
Not secure data	Lack of executive buy-in	Technology readiness
Not adaptable	Lack of cross team buy-in	Timing mismatch with
Too expensive	Executive/champion	business goals
Lack of interoperability		Competitors' maturity
	User not interested or not capable	

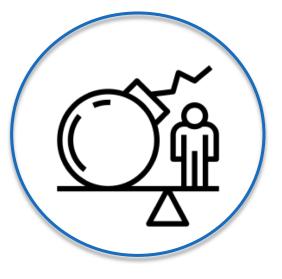
So, why not just skip the whole thing?



Your competitors are doing it



Rapid growth opportunity

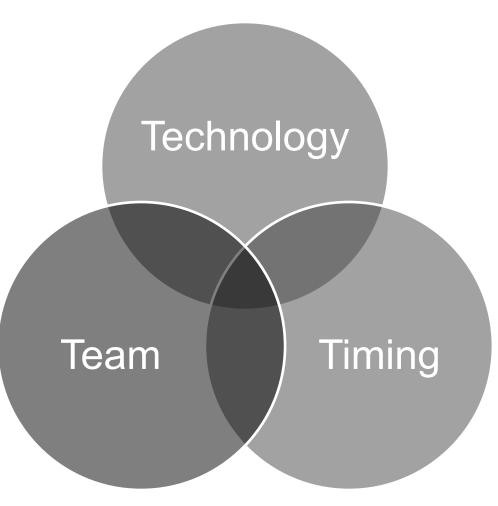


Failure comes with risk

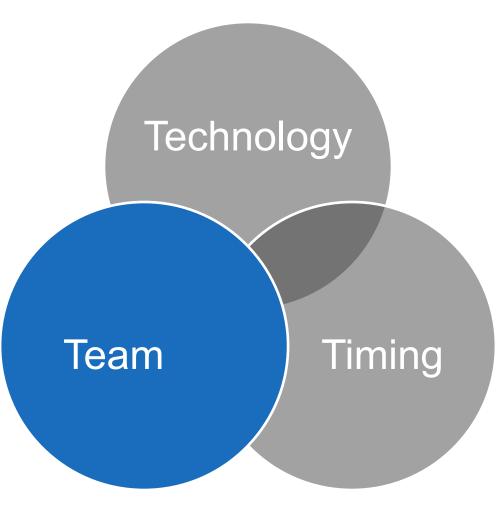
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Overcoming Digital Transformation failures



Overcoming Digital Transformation failures



There are so many stakeholders who need to buy-in

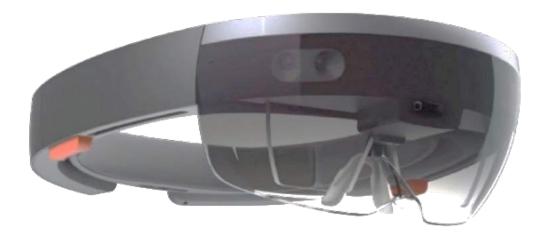
Demonstrating goal metrics and calculating ROI helps to get broad executive buy-in and mitigate turnover





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Ease of use is key to entry-level user adoption

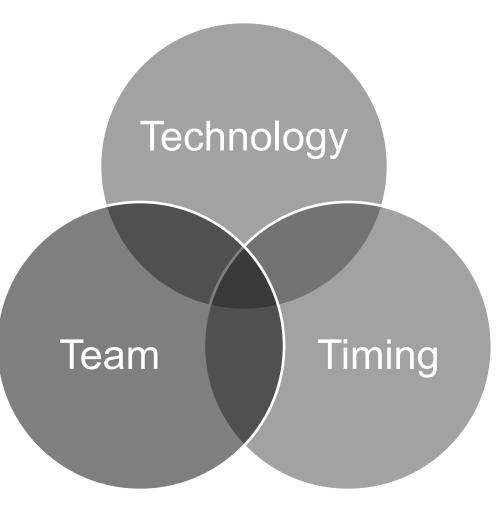




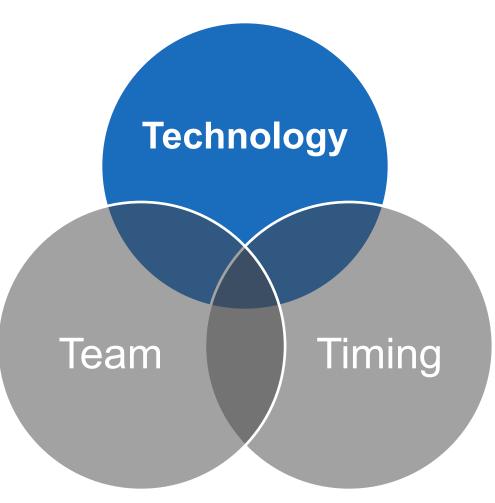




Overcoming Digital Transformation failures



Overcoming Digital Transformation failures



Technology failures are a fast way to bring digital transformation to a grinding halt.

Established applications



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Established applications





Established applications

Paige.ai raises \$25 million for cancer detection powered by computer vision

Current Developments Future Deployments

Autonomous Drive





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Autonomous Drive





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Training data is the critical component for accurate machine vision

IMAGE

Lens

Image sensor

Signal processing electronics



Pre-processing algorithms Computer vision algorithms

ANALYSIS

Training data

Training data is the critical component for accurate machine vision

IMAGE

Lens

Image sensor

Signal processing electronics

ANALYSIS

Pre-processing algorithms

Computer vision algorithms

Training data Large data set needed <u>Can introduce bias or mistakes</u>

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Strategies for developing a training data set for machine vision, each with pros and cons

STRATEGY:

Large Proprietary Dataset CON: Difficult to get / expensive, time-consuming PRO: High-value differentiator

Computer Vision as a Service

CON: Lose data exclusivity PRO: Rapid access to large dataset

Transfer Learning

CON: Less mature approach 3 PRO: De-facto large dataset with data exclusivity

EXAMPLES

facebook



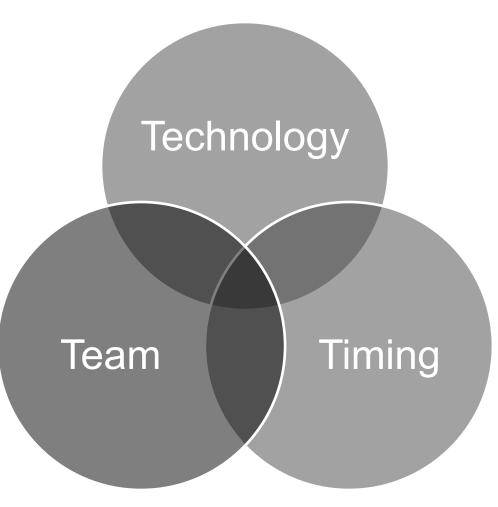




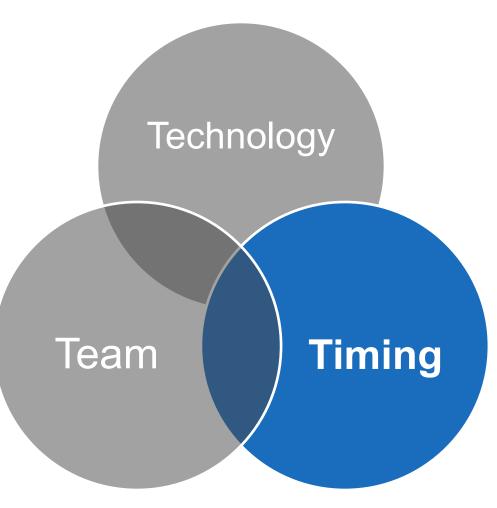


characteristics wenty bn

Overcoming Digital Transformation failures



Overcoming Digital Transformation failures

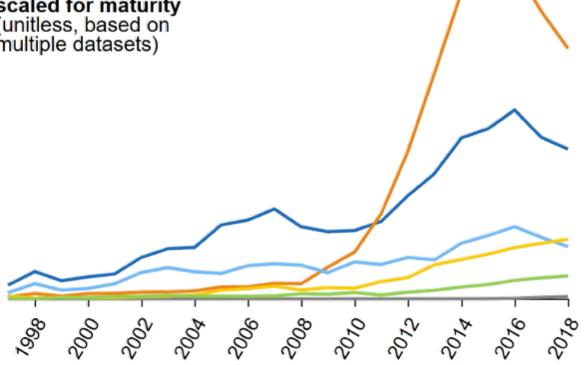


Is the technology ready for your organizational goals?

Understanding the readiness of your Digital Toolbox



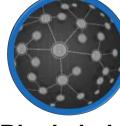
Innovation interest, scaled for maturity (unitless, based on multiple datasets)



DIGITAL TOOLBOX



Machine vision



Blockchain



Cloud computing





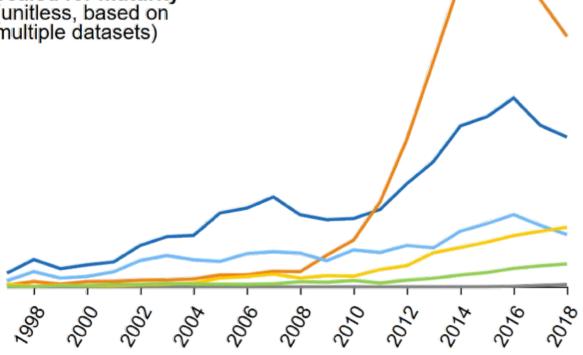


Augmented reality

Technology readiness needs to match organizational strategy



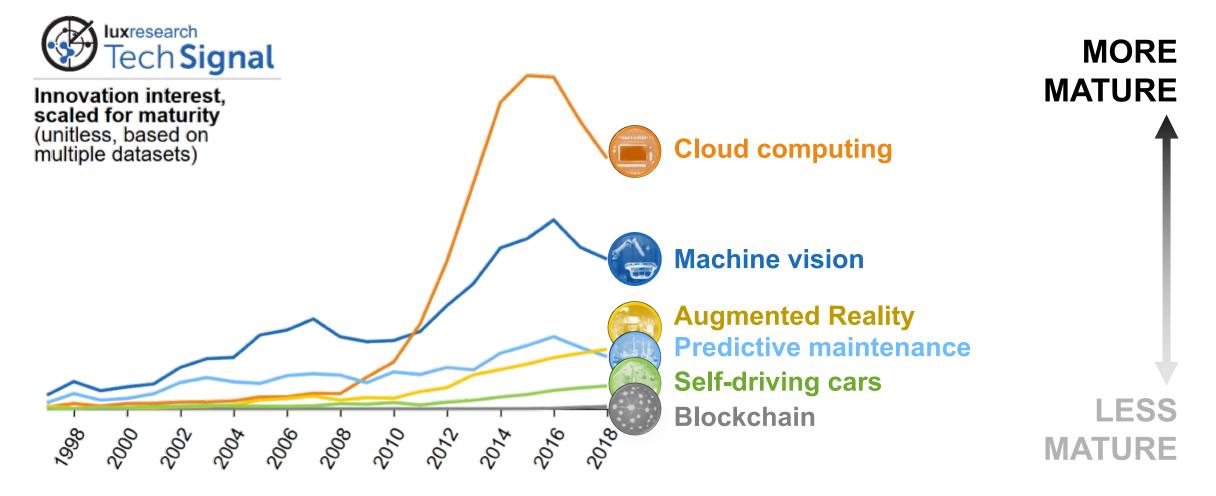
Innovation interest, scaled for maturity (unitless, based on multiple datasets)



MORE MATURE

LESS MATURE

Understanding the readiness of your Digital Toolbox



Agenda

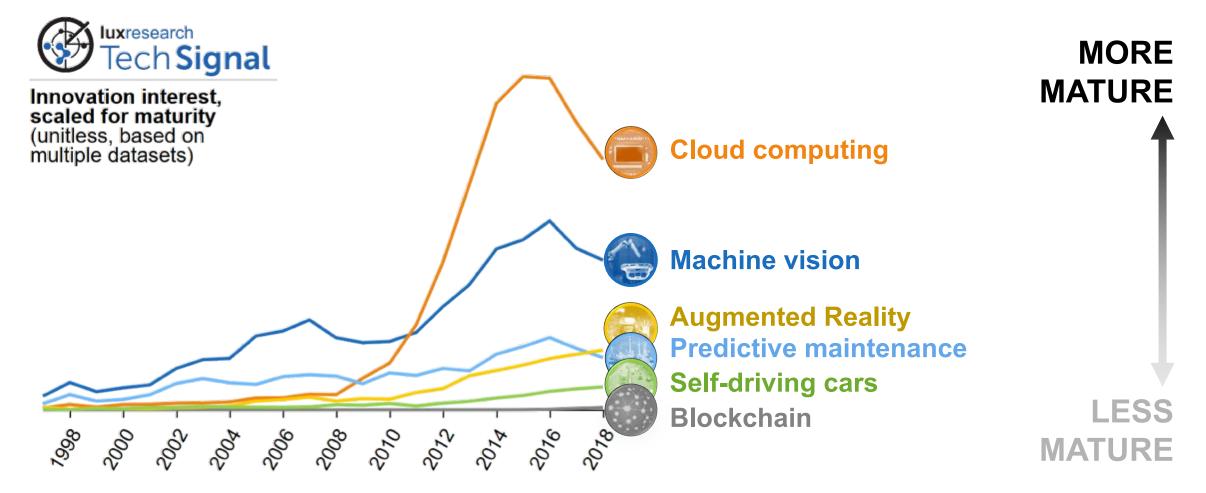
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Start your thinking at the top

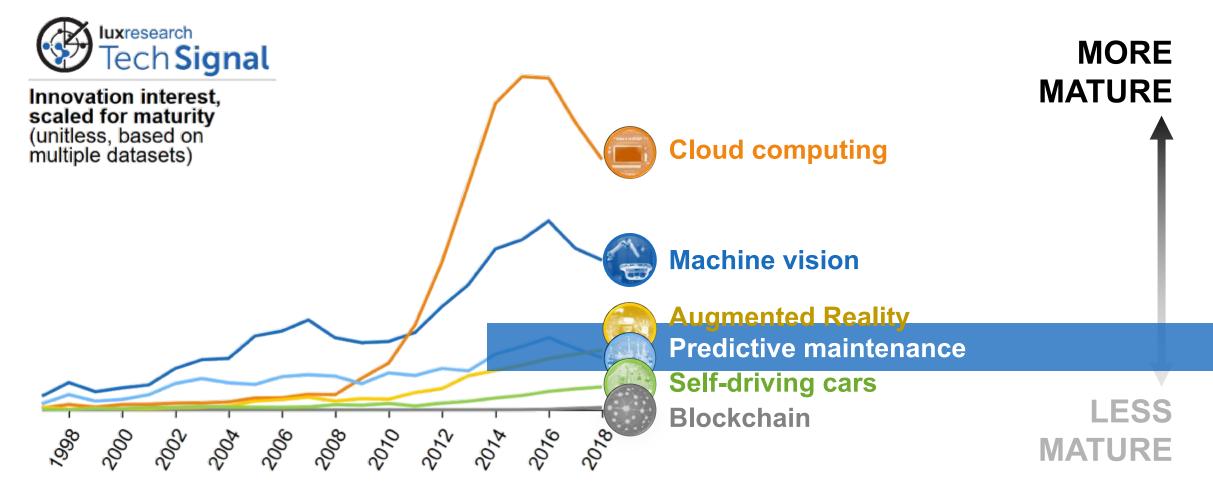
Example organizations

Operational									
Efficiency	E ∕∕onMobil	Kraft <i>Heinz</i>							
Agility	Chemical		BRIGHT SCIENCE. BRIGHTER LIVING.	Shell					
Consumer/Societal									
Social consciousness	E Contraction	BASF	SAMSUNG	NIKE					
Health oriented	Nestle	We create chemistry	3////30/00						
Financial/Marketing									
Disciplined capital	bp	Comp		General					
Branding		ocu Čola	P&G	Mills Making Food People Love					

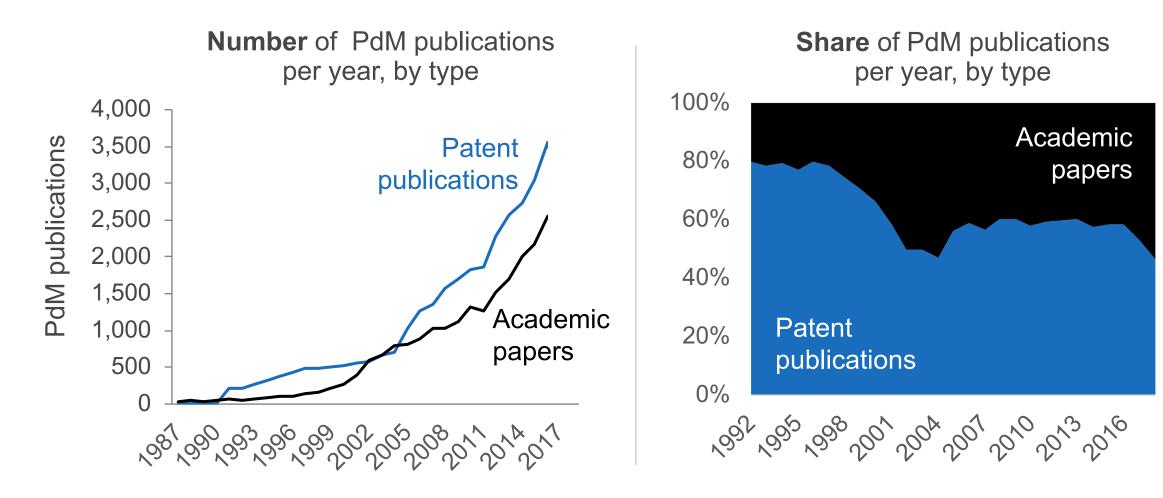
Operations timing: fitting a 3 year timeline



Operations timing: fitting a 3 year timeline



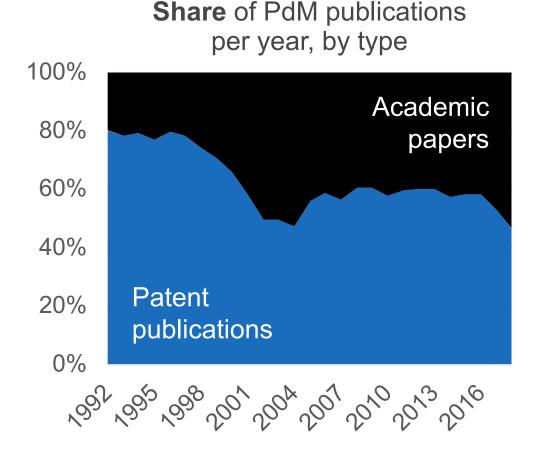
Operations technology: Understanding the innovation landscape of predictive maintenance (PdM)



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Operations technology:

Where do key predictive maintenance innovations come from?

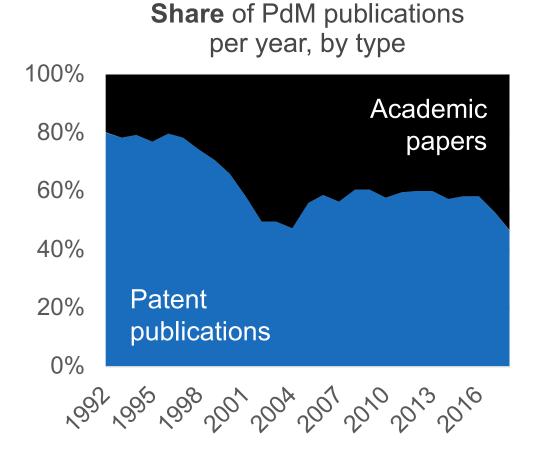


Europe China Japan Other ∎ U.S. 100% 19% 34% 80% 1% 18% 4% 60% 10% 13% 40% 46% 20% 39% 16% 0% Patent Publications **Academic Papers**

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Geographic distribution

Operations technology: What organizations have the key innovations?



Academic papers



Patent publications



Operations technology:

40

Choose a partner with the right feature set for your requirements

	SENSOR DATA PARAMETER	DIFFERENTIATOR			
COMPANY		Analytical models	Edge hardware and on-site stack	End Users	USER REPORT
ProAxion Caution	Vibration, temperature,	÷		Éa×	Anomaly alerts Diagnostics Prognostics
Mnubo Wait and See	Connects to SCADA / PLC	9		E 14	Anomaly alerts Diagnostics
Mtell Positive	Connects to SCADA / PLC	n		≦× ₩	Diagnostics Prognostics
Cassantec Caution	Connects to SCADA / PLC	n		× #	Diagnostics Prognostics
Predikto Wait and See	Connects to SCADA / PLC	9		L.	Diagnostics Prognostics
Pandata Tech Wait and See	Connects to SCADA / PLC	9	5 1	<u>ال</u>	Anomaly alerts Diagnostics

Key features include: Analytics

Hardware

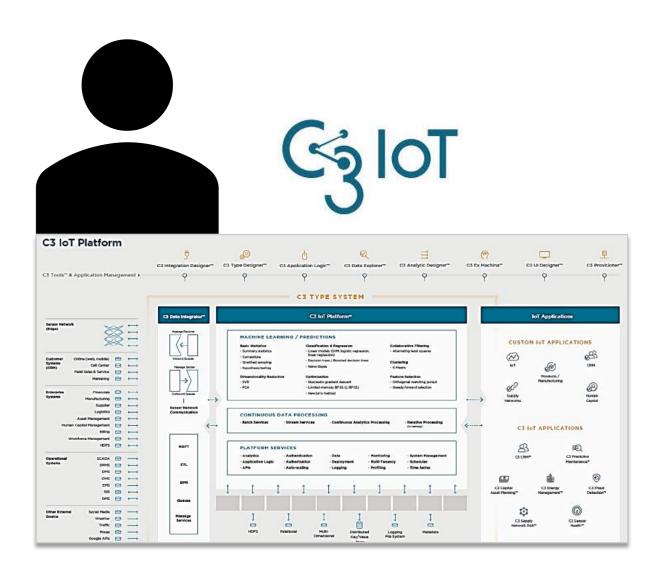
Business model

Recommended further Lux reading: "Predictive Maintenance: A Pragmatic Outlook" report, Predictive Maintenance Tech Page

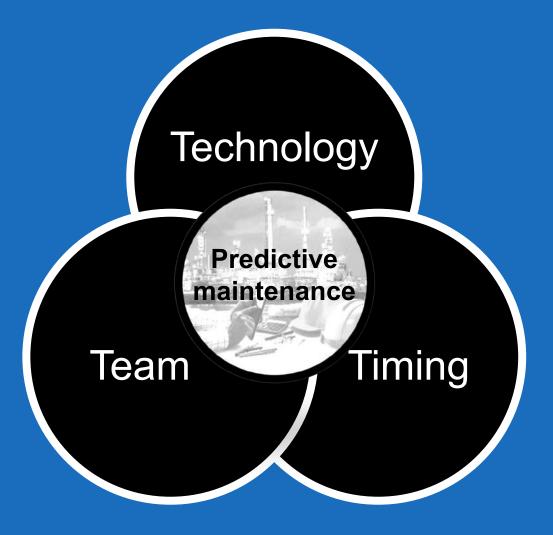


Operations team: Choosing a partner for usability





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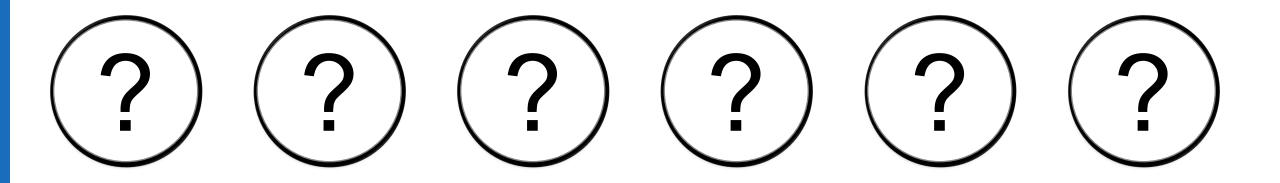


Multifunctional toolbox

Train and maintain

Use correctly

Build your toolbox to suit



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Thank you for joining us.



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